

HomeConnect

NA 10.89 D

09 - 2013



Control manual

CONTENTS	PAGE
1 FOREWORD	4
2 SAFETY INSTRUCTIONS	4
3 OVERVIEW OF THE CONTROL TERMINAL	5
3.1 The control terminal	5
3.2 Overview of the terminal	8
4 TERMINAL SETTING MENU	12
5 OPERATING MODE MENU	13
5.1 Structure of the menu	13
5.2 Setting the operating modes	15
5.3 Weekly programming	18
6 INFORMATION	21
6.1 Measured values	21
6.2 Consumption	21
7 REMOTE CONTROL	22
7.1 DHW production by external contact	22
7.2 Forced cooling or heating mode by external contact	22
7.3 Absence mode requested by the external contact	22
8 DIAGNOSTICS	22
8.1 Information and alarm	22
8.2 Resetting alarms	23
9 FAQ (Frequently Asked Questions)	23
9.1 Changing batteries	23
9.2 The temperature varies	23
9.3 The operating setpoints for the heat pump	23
9.4 The radio signal	24
10 APPLICABLE STANDARDS AND CLEANING THE PRODUCT	24
10.1 Standards and directives	24
10.2 Temperature, humidity	24
10.3 Cleaning the product	25
11 WEEE SYMBOL (Waste Electronic and Electrical Equipment)	25

The General symbol denotes important information throughout this document.

G Read the operating instructions before use and keep them in a safe place.

1 FOREWORD

Thank you for choosing CIAT. We are confident that you will be completely satisfied with the heat pump that you have just purchased, for many years to come. All CIAT products are designed to optimise performance and to provide our customers with guaranteed comfort and energy savings.

This manual will help you to use the HomeConnect control terminal to ensure that you get the best out of your heat pump. This document will guide you in the unit's simple programming and routine maintenance operations.

With a view to continually improving this product, CIAT reserves the right to modify this manual at any time.

It should be noted that this manual is common to all CIAT products fitted with a HomeConnect control. Consequently, some functions may not be applicable to all configurations.

2 SAFETY INSTRUCTIONS

- Keep out of the reach of children.
- Do not attempt to repair this unit yourself.
- Do not attempt to open the terminal.

- In the event of suspicious odour, abnormal noise or emission of smoke, switch your unit off and contact your installer.

- Never use solvents to clean the control terminal.
- Do not place the terminal near to a source of heat and avoid direct exposure to sunlight.
- Do not place the control terminal in a metal box.
- This equipment must only be used indoors.

- **Warning**: there is a risk of explosion if the batteries are replaced with batteries of the wrong type. Dispose of used batteries in accordance with legal requirements and replace them with those recommended in section 3.1.

3 OVERVIEW OF THE CONTROL TERMINAL

3.1 The HomeConnect control terminal



The control terminal is supplied with:

- 3 LR6 type AA batteries, each 1.5 V (fitted in the battery compartment)
- A base

(B)

A wall bracket

The device is switched off by removing one or more of the three batteries. Switching the device off does not stop the heat pump.

Technical characteristics of the product:

- Supply voltage: between 2.9 V and 4.8 V supplied by 3 LR6 batteries
- ■Average current drawn: 300 µA
- Maximum consumption: 140 mA
- ■Weight: terminal = 259 g, base = 35 g and wall bracket 17 g
- Dimensions: width: 9 cm, height: 14 cm, thickness: 2.5 cm
- Range of 3m through 2 walls

The plastic tab must be removed from the battery compartment in order to power on the terminal.

EN

To change the terminal batteries, turn the terminal over and proceed as follows:

Remove the terminal from its support (base or wall bracket)





3 Take the batteries out and replace them



- 2 Push the battery cover to gain access to the batteries





4 Check the batteries are correctly oriented and positioned



IMPORTANT for Switzerland: Annex 4.10 to the norm SR 814.013 is applicable to batteries.

Installing the HomeConnect terminal

The HomeConnect terminal can be installed on a flat surface or against a wall.

To install it on a flat surface, insert the base as shown below. To install it on the wall bracket, you need suitable screws (see description below).

EN



Installation in the ambient zone to be controlled



EN - 7

3.2 Overview of the terminal

3.2.1 Graphic display



UPPER SECTION



LOWER SECTION





ΕN

Operating mode

- Unit operating mode setting
- Operation type setting (programmed, economy, comfort)
- Temperature setpoint setting
- Programming profile setting

Setting the terminal: - Language selection

- Date setting
- Time setting
- Customisation of the heating zones (main and secondary)
- Altitude setting
- Temperature unit selection
- Correction of temperatures in the main and secondary zone
- Backlighting activation/deactivation
- Contrast adjustment

Unit configuration:

- Regulation parameter setting (adjustment, reading and communication)
- Alarm memorisation
- Alarm reset

Information:

<u>n</u>: - Display of values measured by the heat pump sensors and probes

3.2.2 Navigation

A single dial is used to navigate within the control terminal. The dial can be used to carry out the following actions:

Clockwise rotation	 navigate within the various menus in the graphic interface increase, decrease or edit the value for a parameter switch from one time period to another in the daily programming of cooling mode, heating mode and the domestic hot water production
Quick press (one click)	 access the main menu from the home screen confirm a new setting select or deselect the days of the week in the weekly programming select the operating level for daily programming of cooling mode and heating mode
Press and hold for 3 seconds	 access quick edit for the type of control and the heating and cooling mode setpoint, from the home screen, if one of these 2 modes is activated on the control terminal (see section 3.2.4) activate forced mode (programmed mode overridden) (see section 5.3.1)
Press and hold for 5 seconds	- reset the operating time counters to zero (see section 6.2.1)

3.2.3 Navigation example

Below you will find an example of how to navigate from the main display to shut down the machine when it is running.



35

3.2.4 Quick edit for the type of control and the setpoint

To quickly edit the type of control and/or the setpoint for the current mode, press the button for 3 seconds, from the home screen.



→ <u>Step 1</u>: select the operation type (the symbol flashes)

Rotate \bigcirc or \bigcirc to select the new operation type then confirm with $\overset{\bigstar}{\bigstar}$

Heating mode active Cooling mode active		Operation type
		Comfort operation
0		Economy operation
]	Programmed operation

→ <u>Step 2</u>: set the temperature setpoint corresponding to the operation type for "gnd floor" (zone 1)

The room temperature display for "gnd floor" is replaced with the flashing display for the current setpoint.

Turn the dial \bigcirc to increase or \bigcirc to decrease the temperature setpoint value in increments of 0.5°C (or in increments of 1°F).

Confirm the temperature setpoint with . The room temperature for "gnd floor" reappears.

4 TERMINAL SETTING MENU

The Terminal setting menu allows each user to adjust the setup parameters for his or her terminal.

TERMINAL SETTING	
BACK	•
LANGUAGE	
DATE	
TIME	Ŧ
ZONE 1 NAME	
ZONE 2 NAME*	
ALTITUDE	
TEMPERATURE UNIT	
T° CORRECTION ZONE 1	
T°CORRECTION ZONE 2*	
BACKLIGHTING	

CONTRAST

Menu	Sub-menus	Setting range	Description	Factory values	
	Back		Back to the previous state		
		FRENCH			
		ENGLISH			
		DEUTSCH	Language solection	FRENCH	
	Language	ESPANOL	Language selection		
		ITALIANO			
		NEDERLANDS			
	Date	DD-MM-YYYY	Date setting DD-MM-YYYY	01-01-2010	
Setting the	Time	hh:mm	Used to set the time hh:mm	00:00	
terminal	Zone1 name	10 characters	Set the name for zone 1	gnd floor	
0	Zone 2 name *	XXXXXXXXXXX	Set the name for zone 2	bedrooms	
	Altitude	0 to 2000m	Set the altitude at which the heat pump is installed	0	
	Tomporatura unit	Celsius	Tomporature display adaption	Coloiuo	
	Fahrenheit		Temperature display selection	Ceisius	
	T° correction zone1	-5.0°C to +5.0°C	-5.0°C to +5.0°C Correction of the zone 1 ambient temperature		
	T° correction zone2*	-5.0°C to +5.0°C	Correction of the zone 2 ambient temperature	0.0°C	
	Backlighting	YES/NO	Backlighting activation/deactivation	YES	
	Contrast	0 to 10	Adjust the display contrast	5	

* only if two zones have been declared when the heat pump is installed by your installer.

If the temperature unit is Fahrenheit, the ambient temperature correction range is -9 to 9°F (in increments of 0.2).

5 OPERATING MODE MENU

5.1 Structure of the menu

The Operating mode menu is used to configure the heat pump operating mode once it has been started up using the 0 icon.

OPERATING MODE	
BACK	,
COOLING MODE	_
HEAT ING MODE	
ABSENCE MODE	-

DHW HEATING

SWIMMING POOL HEATING

Menus	Sub-menus	Setting range	Factory values ***	Description
	Back	-	-	Back to the previous state
		ECO 🌒	-	Gnd floor operation in cooling mode with economy setpoint
	Cod floor* operation	COMFORT O	\checkmark	Gnd floor operation in cooling mode with comfort setpoint
Cooling		PROG 🚺	-	Gnd floor operation in cooling mode with weekly programming
mode		BACK	-	Back to the previous state
	Gnd floor o setpt*	18 to 30°C	22°C	Increase or decrease the comfort setpoint in cooling mode for the gnd floor
	Gnd floor 🌒 setpt*	22 to 30°C	25°C	Increase or decrease the economy setpoint in cooling mode for the gnd floor
	Gnd floor 🚺 prog*	Weekly programming on 3 levels (STOP/ 0 / 0)	÷.	Programming of the operating hours for the unit in cooling mode on the gnd floor stop, comfort or economy setpoint
	Back	-	-	Back to the previous state
		ECO 🜒	-	Gnd floor operation in heating mode with economy setpoint
	Gnd floor* operation	COMFORT O	\checkmark	Gnd floor operation in heating mode with comfort setpoint
		PROG 🚺	-	Gnd floor operation in heating mode with weekly programming
Heating		BACK	-	Back to the previous state
mode	Gnd floor o setpt*	15 to 30°C	21°C	Increase or decrease the comfort setpoint in heating mode for the gnd floor
	Gnd floor 🌒 setpt*	15 to 21°C	19°C	Increase or decrease the economy setpoint in heating mode for the gnd floor
	Gnd floor O setpt*	8 to 15°C	10°C	Increase or decrease the absence (frost protection) setpoint for the gnd floor
	Gnd floor 🚺 prog*	Weekly programming on 3 levels ($\mathbf{O}/\mathbf{O}/\mathbf{O}$)	÷	Programming of the operating hours for the unit in heating mode on the gnd floor stop, comfort, economy or absence setpoint

Menus	Sub-menus	Setting range	Factory values	Description
	Back			Back to the previous state
			Switches the unit to absence operation immediately	
		PROG 🛄		Programmed operation of the unit in absence mode
	Absence operation	CANCEL		Stops absence mode if running Returns to the operating mode in use before the unit was switched to absence mode
Absence		BACK		Back to the previous state
mode	Gnd floor 🧿 setpt*	8 to 15°C	10°C	Increase or decrease the absence setpoint for the gnd floor
	Prog 🕔	DD/MM/YYYY		Programming of the departure and return date
		YES		Authorisation of DHW heating in absence mode according to the DHW cycle 1 and 2 programming
	DHW option	NO	NO	No DHW heating in absence mode
		PREPROGRAM		DHW heating one day before the end of the programmed absence
	Back	-	-	Back to the previous state
	Boost	-	-	Forced restart of a DHW heating cycle
		ONLY		Unit operating in DHW heating mode only
		PRIORITY		DHW heating as a priority over heating
C	DUW/ energian	PROG	-	Programmed DHW heating (1 or 2 daily cycles)
		EXTERNAL	-	DHW heating governed by external contact
DUNA	DHW heating**	STOP	-	DHW heating stopped independently of the modes
heating**		BACK	-	Back to the previous state
DHW setpoint	40 to 70°C	55°C	Increase or decrease of the DHW setpoint	
	Deily evelo	1	-	1 daily DHW heating cycle in PROG operation
	Daily cycle	2	-	2 daily DHW heating cycles in PROG operation
	Prog 🚺 cycle 1	Weekly programming for cycle 1	-	Customisation of the daily production of DHW for cycle 1 and setting the start of the cycle
	Prog 🚺 cycle 2	Weekly programming for cycle 2	-	Customisation of the daily production of DHW for cycle 2 and setting the start of the cycle
	l loit store	WITH DHW	-	Production of DHW maintained during a stop request
	Unit stop	WITHOUT DHW	-	Production of DHW stopped during a stop request
	Back	-	-	Back to the previous state
		ONLY	-	Unit operating with pool heating only
Swimming pool		COUPLED		Pool heating combined with cooling or heating
heating (option)	Pool operation	STOP	-	Pool heating stopped
		BACK	-	Back to the previous state
	Pool setpoint	20 to 35°C	28°C	Increase or decrease of the pool setpoint

Warning: please be aware that only reversible units or cooling only units can run in cooling mode. * The zone 1, defined by default with the value "gnd floor", can be extended to zone 2, defined as "bedrooms" ** DHW: domestic hot water

*** The default values are defined for a UHCS Underfloor Heating and Cooling System on the ground floor

Setpt = temperature setpoint Info: $1^{\circ}C = 33.8^{\circ}F$

5.2 Setting the operating modes

5.2.1 Setpoint and control for cooling mode

(only for cooling only or reversible units)

	COOLING MODE	
BACK		•
GND FL	oor operation	\Box
SETPT	O GND FLOOR	
SETPT	🖸 GND FLOOR	-
PROG.	【 GND FLOOR	

→ COOLING MODE terminal display.

Examples of setpoint ranges for the COMFORT is setting

Cooling floor	Fan coil units	
Setting range or the setpoint	No indoor environment compensation * (set by your installer)	Water : setpt: 10 to 28°C
air: 18 to 30°C	With indoor environment compensation * (set by your installer)	Air 🖸 setpt: 18 to 30°C

* in cooling mode, the indoor environment compensation is used to activate control of the heat pump using an air temperature setpoint. This parameter is selected by the installer when the heat pump is started up.

5.2.2 Setpoint and control for heating mode



	COOLING	5 MODE	Ξ	
SETPT O	AIR			
			21	.0°c
SETTING				
MIN. :15.	.0 /	MAX.	:30.1	0

→ HEATING MODE terminal display.

Examples of setpoint ranges for the COMFORT 😟 setting

Underfloor heating system, radiators or fan coil units		
No indoor environment compensation * (set by your installer)	Water 🗴 setpt: 20 to 40°C (underfloor heating system) 20 to 55°C (fan coil units or radiators)	
With indoor environment compensation * (set by your installer)	Air 😟 setpt: 15 to 30°C	

*in heating mode, the indoor environment compensation is used to correct the difference between the measured room temperature and the air temperature setpoint. This parameter is selected by the installer when the heat pump is started up

	COOL	ing Mol	DE
SETPT O	AIR		
			22.0°c
SETTING			
MIN. :18	.0	MRX.	:30.0

5.2.3 Setpoint and control for absence mode

On the control terminal, it is possible to activate management of absence mode in 2 different ways: .

■IMMEDIATE: departure from the residence is immediate

PROG: the departure from and return to the residence are planned and programmed To cancel absence mode:

■CANCEL: upon return to the residence, CANCEL can be selected to return to the choice selected before ABSENCE mode.

ABSENCE MODE		
BACK		
ABSENCE OPERATION		
SETPT O GND FLOOR		
PROG 🚺 *		



BACK

* Only visible if Absence operation = PROG ** Only visible if the production of DHW is authorised (option)

→ ABSENCE MODE terminal display.

5.2.3.1 Setpoint and control for Absence mode

Absence mode is used to maintain a "frost-free" room temperature when the residence is unoccupied.

	ABSEN	ce moe	DΕ
SETPT O	AIR		
			10.0°
SETT ING :			. 15. 0
MIN. 🛿 8	.0	MAX.	:15.0

5.2.3.2 IMMEDIATE absence and production of DHW (DHW optional)

IMMEDIATE absence principle

→ This operating mode corresponds to an immediate absence for an undetermined period. <u>Managing the production of DHW</u> (depending on the DHW option value: YES/NO)

Flow chart for the DHW option in IMMEDIATE absence operation:



PROG absence principle

→ This operating mode corresponds to a programmed absence for a **determined period**. (See section 5.3.2.3 for an example of programming)

<u>Managing the production of DHW</u> (depending on the DHW option value: YES/NO/ PREPROGRAM).

You have the option to preprogram domestic hot water production for your return. Simply position the option on "PREPROGRAM".

Flow chart for the DHW option in PROG operation:



5.2.4 Setpoint and control for Pool heating mode (option)

SWIMMING POOL HEATING	
BACK	•
POOL OPERATION	
POOL SETPOINT	_
	-

SWIMMING	POOL HE	at ing
POOL SETPOINT		
		28. 0°c
SETT ING :		
MIN :20.0	MAX	:35.0

→ POOL HEATING terminal display.

	Your heat pump can only heat your pool if the outdoor temperature
~B	> 5°C AND the pool water temperature > 10°C.

5.2.5 Setpoint for DHW production (option)

	DHW HEATING	
BACK		
BOOST		\square
DHW OP	erat i dn	
DHW SE	TPOINT	
DAILY	CYCLE	
PROG	CYCLE 1	
PROG	🖸 CYCLE 2	
UNIT S	STOP	

DHW	HEAT I NG
DHW SETPOINT	
	55 . 0°i
SETT ING :	
MIN :40.0	MRX :55.0

→ Display on the terminal of the DHW HEATING period.

5.3 Weekly programming

5.3.1 The operating states in programming mode

Symbols for operation displayed in the home screen	
다 \$	Programmed stop of the heat pump (cooling mode)
l o	Programmed operation of the heat pump using a frost protection setpoint (heating or absence mode)
•	Programmed operation of the heat pump using an economy setpoint (heating or cooling mode)
l 🔅	Programmed operation of the heat pump using a comfort setpoint (heating or cooling mode)

Forced programmed mode

As part of the weekly programming, override () is used to "take over" the current setting, which means, for example, that another temperature setpoint can be made to override the one programmed. This new data will be effective until the parameter is changed once more.

To access this function, the heat pump must be in the following state:

- heating or cooling mode active
- programmed operation (PROG)
- activation of quick edit from the home screen (press and hold the button for 3 seconds 🗱).

Rotate the dial to obtain a different type of operation:

Example of display in the home screen after validation of level 3 override in zone 1 gnd floor

	Heating mode active	Cooling mode active	Control mode
	e	>	Economy operation
	(¢	e.	Comfort operation
			Programmed operation
\mathcal{I}	-	ማ盟	Level 1 Override (Stop)
	ሮ	•	Level 2 Override (Economy)
. ↓	ሮ	÷.	Level 3 Override (Comfort)

MONDA	Y 18 JANUAR	iY
11	:45	
GND FLOOR	ጠው የ	23.8°c
BEDROOMS	L●	24. 2°c
HEAT ING MODE		

Override mode is effective during the setting range for the time schedule when the operating level remains fixed. This means that if the unit's operating level is edited by the programming (for example, switching from level 3 to level 2), then the overridden programmed mode is cancelled and the unit runs again with the programming configured by the user.

5.3.2 Weekly programming example and principle

5.3.2.1 Heating/cooling

Principle: Weekly programming of heating and cooling mode on 3 levels

- Level 1: running on Setpoint ^O (frost-free) if heating mode or unit stop (STOP) if cooling mode

EN

- Level 2: running on Setpoint ${f 0}$ (Eco)
- Level 3: running on Setpoint 🔍 (Comfort)



Example: Cooling mode \rightarrow Prog \square gnd floor

- 1- Press the button in the "Prog I gnd floor" sub-menu to bring up the programming screen:
 The "1" flashes in the days or the week zone (1 = Monday, 2 = Tuesday, etc)
- 2- Select the day of the week to be programmed $\bigcirc \bigcirc$ and press the $\textcircled{\textcircled{}}$ button to confirm.
- 3- Switch to day "7" then O: the time slot 0-1h flashes
- 4- Select the time slots that you wish to program using \bigcirc
- 5- Select the type of operation that you wish to apply to the time slot using the turn and click dial:
- 6- When you reach the last time slot, turn the dial : "CONFIRM" flashes.
- 7- To confirm the week's programming, press the button
 - To cancel the programming, turn the dial 🔿: "CANCEL" flashes. Press the button 🏵 to confirm you wish to cancel.
- 8 Repeat steps 1 to 7 to program the other days of the week according to another temperature setpoint.

Note: If day 1 is flashing, rotate the dial anticlockwise 🕒 to select "CANCEL".

WARNING: If you wish to cancel without confirming, you will lose your weekly programming.

5.3.2.2 DHW heating (option)

Principle: Programming the DHW heating cycle start time



Note: same for cycle 2

Example: DHW heating \rightarrow Prog \square cycle 1

1- Press the button in the "Prog L cycle 1." sub-menu to bring up the programming screen: The "1" flashes in the days or the week zone (1 = Monday, 2 = Tuesday, etc)

- 2- Select the days $\bigcirc \bigcirc$ and confirm them by pressing the button $\textcircled{\textcircled{a}}$
- 3- Select "Cycle start time" by turning the dial \bigcirc
- 4- Set the cycle start time by turning the dial (scrolls in increments of 30 minutes from 00:00 to 23:30) then confirm
 To cancel, turn the dial : "CANCEL" flashes. Press to confirm you wish to cancel.
 Note: If day 1 is flashing, rotate the dial anticlockwise to select "CANCEL".



5.3.2.3 Absence

Principle: Programming the start and end of absence mode

"CANCEL" flashes. Press (*) to confirm you wish to cancel.

6 INFORMATION **İ**

6.1 Measured values

The measured values are data read by the sensors located on the unit (temperature sensors, pressure sensors, etc.) or on the terminal (room temperature sensor, etc.) to provide information on the environment.

The measured values are found in the Information menu \mathbf{l} . Press the button on the display to access the Measured values sub-menu.

- \rightarrow Rotate the dial \bigcirc to scroll through the lines in the measurement table.
- \rightarrow A single press on the (\bigstar) button takes you back to the previous level.

Example of measured values display:

I NFORMAT I ON	MERSURED VALUES
BRCK	EXTERNAL 3.6°C
MERSURED VALUES	AMBIENT 21.2°C
CONSUMPT I ON	AMBLENT 2 19.7°C
-	WATER SETPT 32.1°C

Indicates that the room air temperature comes from zone 2 (option).

6.2 Consumption

The electrical and heat consumption of the machine can only be accessed on the latest generation of machines. This consumption menu gives access to:

- An instantaneous counter

CONSUMPT	1011
BACK	-
INSTANT	
PARTIAL	
TOTAL	-

- Compressor electrical power
- Heating capacity
- Heat pump electrical power
- Auxiliaries electrical power

- A partial counter

CONSUMPT I ON		
INSTANT	*	
PARTIAL		
TOTAL		
BACK		

- Electrical energy consumption in heating mode
- Electrical energy consumption in domestic hot water mode
- Heat energy consumption
- Electrical energy consumption for the auxiliaries
- Electrical energy consumption for the heating elements

- A total counter

CONSUMP	T I ON
PARTIAL	^
TOTAL	
BACK	
INSTANT	-

- Total electrical energy consumption in heating mode
 Total electrical energy consumption in domestic hot water mode
- Total heat energy consumption
- Total electrical energy consumption for the auxiliaries
- Total electrical energy consumption for the heating elements

Only partial consumption can be used to display consumption from a particular date. It can be reset by pressing the button for 5 seconds.

7 REMOTE CONTROL

(P

The selection of the remote control is defined by your installer. Only one choice from the four shown below can be operational if remote control is authorised.

7.1 DHW production by external contact

Production of DHW is governed by the opening and closing of the external contact.

When the contact is closed, the DHW function is prioritised by your heat pump. Once the DHW cycle is complete, the heat pump's operating mode returns to the state it was in prior to this request.

7.2 Forced cooling or heating mode by external contact

The unit is forced to run in cooling mode or heating mode based on the opening/closing of the external contact.

For the two modes, the temperature setpoints applied are those configured in section 5.2.1 or 5.2.2.

7.3 Absence mode requested by the external contact

The unit is governed in absence mode by the closing of the external contact.

For this mode, the temperature setpoint applied is that configured in section 5.2.3.3.

8 DIAGNOSTICS

8.1 Information and alarm

There are 2 types of faults displayed on the home screen:

- informative message which does not disrupt operation of the unit.
- **alarm** fault causing the unit to shut down with mandatory resetting of the terminal once diagnostics has been carried out.

	INFO			
INT SENSR BATTERY LOW				
GND FLOOR	÷	23.8°c		
BEDROOMS	<u> </u>	24.2°c		
COOLING MODE				

	HP	Alarm Pressure	SWI	TCH		
GND FLOOR			Q.	2	з.	8°c
BEDROOMS		L	۲	2	4.	2°c
COOLING MODE						

8.2 Resetting alarms

In the Unit configuration menu, the unit is reset after a fault by carrying out the following:



GP For any other problem, please contact your installer

9 FAQ (Frequently Asked Questions)

9.1 Changing batteries

 \Rightarrow The battery level indicator shows \Box or my screen is off or the intensity of the backlighting is reduced.

→ Your battery level is very low. The batteries need to be replaced as soon as possible.

Note: your parameters and settings are stored on the unit's electronic board, so there is no risk of your information being lost when you change the batteries.

9.2 The temperature varies

⇒ When I pick up my terminal, the room temperature increases. Is this normal?

 \rightarrow Yes, because the room temperature sensor is located on the bottom of the terminal. The temperature measured is therefore influenced by your hand. It will restabilise once you put the terminal back down.

9.3 The operating setpoints for the heat pump

 \Rightarrow I cannot find any examples for setting the heat pump in economy mode.

→ The setting of setpoints in comfort mode or in economy mode is based on the same principle. Simply select "economy" operation on your terminal instead of "comfort" operation and follow the rest of the instructions that are given in the example.

9.4 The radio signal

 \Rightarrow The radio signal indicator shows: lacksquare

→Your control terminal is located too far from the heat pump. The data sent to the heat pump may not be taken into account. To resolve this issue, move the terminal closer to the heat pump to obtain the best possible signal.

 \Rightarrow The radio signal indicator shows: ullet

→ Your terminal has stopped communicating with the heat pump. There is no longer a radio signal between the two pieces of equipment. Move the terminal closer to the heat pump to obtain the best possible signal.

Please note:

If radio communication with the heat pump is lost, the following information is not displayed on the control terminal home screen:

- The electricity consumption trend
- The outdoor temperature value (replaced with 3 dashes)
- The operation type for zones 1 and 2 (ECO, COMFORT or PROG)
- The temperature in zone 2 (replaced with 3 dashes) if dual-zone control is active (option activated)
- The machine statuses (heating elements, boiler, compressor on, etc.)
- The operating mode configured by the user

→ The following information is displayed in the text area:



10 Applicable standards and cleaning the product

10.1 Standards and directives

The product meets Low Voltage Directive 2006/95/CE and the standard NF C15-100. It complies with:

- standard NF EN 60335-2-40, 60335-1.
- EMC standards EN 61000 6-2, 61000 6-3, 61000 3-3, 61000 4-4, 61000 4-6, EN 55014-1.
- radio standard EN 300-220.

10.2 Temperature, humidity

Operating limits:

- ■Temperature : 0 / +45°C
- Humidity : 10 / 90% without condensation

Storage and temperature limits:

- Temperature : -40 / +80°C
- Humidity : 5 / 90% without condensation

10.3 Cleaning the product

We recommend using a soft, dry cloth to keep this control terminal clean and to ensure the plastic components of your device are not scratched. It is prohibited to use water or any household cleaning products.

11 WEEE SYMBOL (Waste Electronic and Electrical Equipment)

Waste disposal by users in private waste facilities within the European Union



This symbol, either on the product or its packaging, indicates that the product must not be disposed of in ordinary household waste. Instead, it is your responsibility to ensure that you dispose of your waste by taking it to a designated recycling point for electrical and electronic devices. Separating your waste for recycling during disposal helps protect the environment and safeguard health. To find your nearest recycling centre, contact your local council or waste disposal service.





Registered address Avenue Jean Falconnier B.P. 14 01350 Culoz - France info@ciat.fr - www.ciat.com

Compagnie Industrielle d'Applications Thermiques Corporation with a capital of €26,728,480 R.C.S. Bourg-en-Bresse B 545.620.114



Residential Help Line 0 810 810 142

This document is not legally binding. As part of our continuous drive to improve our products, CIAT reserves the right to make any technical modifications without prior notice.