

SERVICE MANUAL AIR-CONDITIONER (MULTI-SPLIT TYPE)

INDOOR UNIT

<Compact 4-way Cassette type> RAS-M10U2MUVG-E (TR) RAS-M13U2MUVG-E (TR) RAS-M16U2MUVG-E (TR)



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1. SAFETY PRECAUTIONS

Original instruction

Please read carefully through these instructions that contain important information and ensure that you understand them.

Generic Denomination: Air Conditioner

Definition of Qualified Installer or Qualified Service Person

The air conditioner must be installed, maintained, repaired and removed by a qualified installer or qualified service person. When any of these jobs is to be done, ask a qualified installer or qualified service person to do them. A qualified installer or qualified service person is an agent who has the qualifications and knowledge described in the table below.

Agent	Qualifications and knowledge which the agent must have
Qualified installer (*1)	 The qualified installer is a person who installs, maintains, relocates and removes the air conditioners made by Toshiba Carrier Corporation. He or she has been trained to install, maintain, relocate and remove the air conditioners made by Toshiba Carrier Corporation or, alternatively, he or she has been instructed in such operations by an individual or individuals who have been trained and is thus thoroughly acquainted with the knowledge related to these operations. The qualified installer who is allowed to do the electrical work involved in installation, relocation and removal has the qualifications pertaining to this electrical work as stipulated by the local laws and regulations, and he or she is a person who has been trained in matters relating to electrical work on the air conditioners made by Toshiba Carrier Corporation or, alternatively, he or she has been instructed in such matters by an individual or individuals who have been trained and is thus thoroughly acquainted with the knowledge related to this work. The qualified installer who is allowed to do the refrigerant handling and piping work involved in installation, relocation and removal has the qualifications pertaining to this refrigerant handling and piping work as stipulated by the local laws and regulations, relocation and removal has the qualifications pertaining to this refrigerant handling and piping work as stipulated by the local laws and regulations, and he or she is a person who has been trained in matters relating to refrigerant handling and piping work on the air conditioners made by Toshiba Carrier Corporation or, alternatively, he or she has been instructed in such matters to refrigerant handling and piping work on the air conditioners made by Toshiba Carrier Corporation or, alternatively, he or she has been instructed in such matters to this work. The qualified installer who is allowed to work at heights has been trained in matters relating to working at heights with the knowledge related to this w
Qualified service person (*1)	 The qualified service person is a person who installs, repairs, maintains, relocates and removes the air conditioners made by Toshiba Carrier Corporation. He or she has been trained to install, repair, maintain, relocate and remove the air conditioners made by Toshiba Carrier Corporation or, alternatively, he or she has been instructed in such operations by an individual or individuals who have been trained and is thus thoroughly acquainted with the knowledge related to these operations. The qualified service person who is allowed to do the electrical work involved in installation, repair, relocation and removal has the qualifications pertaining to this electrical work as stipulated by the local laws and regulations, and he or she is a person who has been trained in matters relating to electrical work on the air conditioners made by Toshiba Carrier Corporation or, alternatively, he or she has been instructed in such matters by an individual or individuals who have been trained and is thus thoroughly acquainted with the knowledge related to this work. The qualified service person who is allowed to do the refrigerant handling and piping work involved in installation, repair, relocation and removal has the qualifications pertaining to this refrigerant handling and piping work as stipulated by the local laws and regulations, and he or she is a person who has been trained in matters relating to refrigerant handling and piping work on the air conditioners made by Toshiba Carrier Corporation or, alternatively, he or she has been instructed in matters relating to refrigerant handling and piping work on the air conditioners made by Toshiba Carrier Corporation or, alternatively, he or she has been instructed in such matters velating to refrigerant handling and piping work on the air conditioners made by Toshiba Carrier Corporation or, alternatively, he or she has been instructed in dividual or individuals who have been trained and is thus thoroughly acquainted to this work. The qualifi

Definition of Protective Gear

When the air conditioner is to be transported, installed, maintained, repaired or removed, wear protective gloves and 'safety' work clothing.

In addition to such normal protective gear, wear the protective gear described below when undertaking the special work detailed in the table below.

Failure to wear the proper protective gear is dangerous because you will be more susceptible to injury, burns, electric shocks and other injuries.

Work undertaken	Protective gear worn
All types of work	Protective gloves 'Safety' working clothing
Electrical-related work	Gloves to provide protection for electricians Insulating shoes Clothing to provide protection from electric shock
Work done at heights (50 cm or more)	Helmets for use in industry
Transportation of heavy objects	Shoes with additional protective toecap
Repair of outdoor unit	Gloves to provide protection for electricians

The important contents concerned to the safety are described on the product itself and on this Service Manual.

Please read this Service Manual after understanding the described items thoroughly in the following contents (Indications / Illustrated marks), and keep them.

[Explanation of indications]

Indication	Explanation
	Indicates contents assumed that an imminent danger causing a death or serious injury of the repair engineers and the third parties when an incorrect work has been executed.
	Indicates possibilities assumed that a danger causing a death or serious injury of the repair engineers, the third parties, and the users due to troubles of the product after work when an incorrect work has been executed.
	Indicates contents assumed that an injury or property damage (*) may be caused on the repair engineers, the third parties, and the users due to troubles of the product after work when an incorrect work has been executed.

* Property damage: Enlarged damage concerned to property, furniture, and domestic animal / pet

[Explanation of illustrated marks]

Indication	Explanation
\bigcirc	Indicates prohibited items (Forbidden items to do) The sentences near an illustrated mark describe the concrete prohibited contents.
	Indicates mandatory items (Compulsory items to do) The sentences near an illustrated mark describe the concrete mandatory contents.
\bigtriangleup	Indicates cautions (Including danger / warning) The sentences or illustration near or in an illustrated mark describe the concrete cautious contents.

Warning Indications on the Air Conditioner Unit

[Confirmation of warning label on the main unit]

Confirm that labels are indicated on the specified positions If removing the label during parts replace, stick it as the original.

Warning indication	Description
WARNING ELECTRICAL SHOCK HAZARD Disconnect all remote electric power supplies before servicing.	WARNING ELECTRICAL SHOCK HAZARD Disconnect all remote electric power supplies before servicing.
WARNING Moving parts. Do not operate unit with grille removed. Stop the unit before the servicing.	WARNING Moving parts. Do not operate unit with grille removed. Stop the unit before the servicing.
CAUTION High temperature parts. You might get burned when removing this panel.	CAUTION High temperature parts. You might get burned when removing this panel.
CAUTION Do not touch the aluminum fins of the unit. Doing so may result in injury.	CAUTION Do not touch the aluminium fins of the unit. Doing so may result in injury.
CAUTION BURST HAZARD Open the service valves before the operation, otherwise there might be the burst.	CAUTION BURST HAZARD Open the service valves before the operation, otherwise there might be the burst.

Precaution for Safety

The appliance shall be installed in accordance with national wiring regulations. Capacity shortages of the power circuit or an incomplete installation may cause an electric shock or fire.

Check earth wires.	Before carrying out the installation, maintenance, repair or removal work, be sure to set the circuit breaker to the OFF position. Otherwise, electric shocks may result.	
	Before opening the intake grille of the indoor unit or service panel of the outdoor unit, set the circuit breaker to the OFF position. Failure to set the circuit breaker to the OFF position may result in electric shocks through contact with the interior parts. Only a qualified installer (*1) or qualified service person (*1) is allowed to remove the intake grille of the indoor unit or service panel of the outdoor unit and do the work required.	
	Before opening the electric cover set the circuit breaker to the OFF position. Failure to set the circuit breaker to the OFF position may result in injury through contact with the rotation parts.	
	When cleaning the filter or other parts of the indoor unit, set the circuit breaker to OFF without fail, and place a "Work in progress" sign near the circuit breaker before proceeding with the work.	
	When you have noticed that some kind of trouble (such as when a check code display has appeared, there is a smell of burning, abnormal sounds are heard, the air conditioner fails to cool or heat or water is leaking) has occurred in the air conditioner, do not touch the air conditioner yourself but set the circuit breaker to the OFF position, and contact a qualified service person. Take steps to ensure that the power will not be turned on (by marking "out of service" near the circuit breaker, for instance) until qualified service person arrives. Continuing to use the air conditioner in the trouble status may cause mechanical problems to escalate or result in electric shocks or other failure.	
Electric shock hazard.	When checking the electric parts, removing the cover of the electric parts box of Indoor Unit and/or service panel of Outdoor Unit inevitably to determine the failure, use gloves to provide protection for electricians, insulating shoes, clothing to provide protection from electric shock and insulating tools. Be careful not to to touch the live part. Electric shock may result. Only "Qualified service person" is allowed to do this work.	
\bigcirc	Do not turn ON the circuit breaker under the condition of removing a cabinet, a panel, etc. Otherwise, it leads to an electric shock with a high voltage, resulting in loss of life.	
Prohibition		

(*1) Refer to the "Definition of Qualified Installer or Qualified Service Person."

	Before starting to repair the air conditioner, read carefully through the Service Manual, and repair the air conditioner by following its instructions.
	Only qualified service person (*1) is allowed to repair the air conditioner. Repair of the air conditioner by unqualified person may give rise to a fire, electric shocks, injury, water leaks and/or other problems.
	Only a qualified installer (*1) or qualified service person (*1) is allowed to carry out the electrical work of the air conditioner. Under no circumstances must this work be done by an unqualified individual since failure to carry out the work properly may result in electric shocks and/or electrical leaks.
	Wear protective gloves and safety work clothing during installation, servicing and removal.
	Do not use any refrigerant different from the one specified for complement or replacement. Otherwise, abnormally high pressure may be generated in the refrigeration cycle, which may result in a failure or explosion of the product or an injury to your body.
	When connecting the electrical wires, repairing the electrical parts or undertaking other electrical jobs, wear gloves to provide protection for electricians, insulating shoes and clothing to provide protection from electric shocks. Failure to wear this protective gear may result in electric shocks.
	When the air conditioner is to be transported, installed, maintained, repaired or removed, wear protective gloves and safety work clothing.
	To connect the electrical wires, repair the electrical parts or undertake other electrical jobs, wear gloves to provide protection for electricians, insulating shoes and clothing to provide protection from electric shocks. Failure to wear this protective gear may result in electric shocks.
	Electrical wiring work shall be conducted according to law and regulation in the community and Installation Manual. Failure to do so may result in electrocution or short circuit.
General	Use wiring that meets the specifications in the Installation Manual and the stipulations in the local regulations and laws. Use of wiring which does not meet the specifications may give rise to electric shocks, electrical leakage, smoking and/or a fire.
	Only a qualified installer (*1) or qualified service person (*1) is allowed to undertake work at heights using a stand of 50 cm or more.
	When working at heights, use a ladder which complies with the ISO 14122 standard, and follow the procedure in the ladder's instructions. Also wear a helmet for use in industry as protective gear to undertake the work.
	When working at heights, put a sign in place so that no-one will approach the work location, before proceeding with the work. Parts and other objects may fall from above, possibly injuring a person below.
	When executing address setting, test run, or troubleshooting through the checking window on the electric parts box, put on insulated gloves to provide protection from electric shock. Otherwise you may receive an electric shock.
	Do not touch the aluminum fin of the outdoor unit. You may injure yourself if you do so. If the fin must be touched for some reason, first put on protective gloves and safety work clothing, and then proceed.
	Do not climb onto or place objects on top of the outdoor unit. You may fall or the objects may fall off the outdoor unit and result in injury.
	When transporting the air conditioner, wear shoes with additional protective toecaps.
	When transporting the air conditioner, do not hold the bands around the packing carton. You may injure yourself if the bands should break.
	Be sure that a heavy unit (10 kg or heavier) such as a compressor is carried by four persons.
	This air conditioner has passed the pressure test as specified in IEC 60335-2-40 Annex EE.
Electric	When you access inside of the electric cover to repair electric parts, wait for about five minutes after turning off the breaker. Do not start repairing immediately. Otherwise you may get electric shock by touching terminals of high-voltage capacitors. Natural discharge of the capacitor takes about five minutes.
snock hazard	
	Place a "Work in progress" sign near the circuit breaker while the installation, maintenance, repair or removal work is being carried out. There is a danger of electric shocks if the circuit breaker is set to ON by mistake.
Prohibition	When checking the electric parts, removing the cover of the electric parts box of Indoor Unit and/ or front panel of Outdoor Unit inevitably to determine the failure, put a sign "Do not enter" around the site before the work. Failure to do this may result in third person getting electric shock.
	Before operating the air conditioner after having completed the work, check that the electrical parts box cover of the indoor unit and service panel of the outdoor unit are closed, and set the circuit breaker to the ON position. You may receive an electric shock if the power is turned on without first conducting these checks.

(*1) Refer to the "Definition of Qualified Installer or Qualified Service Person."

Stay on protection	If, in the course of carrying out repairs, it becomes absolutely necessary to check out the electrical parts with the electrical parts box cover of one or more of the indoor units and the service panel of the outdoor unit removed in order to find out exactly where the trouble lies, wear insulated heat-resistant gloves, insulated boots and insulated work overalls, and take care to avoid touching any live parts. You may receive an electric shock if you fail to heed this warning. Only qualified service person (*1) is allowed to do this kind of work.
	Before troubleshooting or repair work, check the earth wire is connected to the earth terminals of the main unit, otherwise an electric shock is caused when a leak occurs. If the earth wire is not correctly connected, contact an electric engineer for rework.
Check earth	After completing the repair or relocation work, check that the earth wires are connected properly.
wires.	Be sure to connect earth wire. (Grounding work) Incomplete grounding causes an electric shock. Do not connect earth wires to gas pipes, water pipes, and lightning rods or earth wires for telephone wires.
Prohibition of	Do not modify the products. Do not also disassemble or modify the parts. It may cause a fire, electric shock or injury.
modification.	
Use specified parts.	When any of the electrical parts are to be replaced, ensure that the replacement parts satisfy the specifications given in the Service Manual (or use the parts contained on the parts list in the Service Manual). Use of any parts which do not satisfy the required specifications may give rise to electric shocks, smoking and/or a fire.
	Replace components only with parts specified by the manufacturer. Other parts may result in the ignition of refrigerant in the atmosphere due to the refrigerant leak.
Do not bring a child close to the equipment.	If, in the course of carrying out repairs, it becomes absolutely necessary to check out the electrical parts with the electrical parts box cover of one or more of the indoor units and the service panel of the outdoor unit removed in order to find out exactly where the trouble lies, place "Keep out" signs around the work site before proceeding. Third-party individuals may enter the work site and receive electric shocks if this warning is not heeded.
	Connect the cut-off lead wires with crimp contact, etc., put the closed end side upward and then apply a water-cut method, otherwise a leak or production of fire is caused at the users' side.
Insulating measures	Under no circumstances, the power supply wire or the indoor and outdoor connecting wire must not be connected in the middle (Connection using a solder less terminal etc.) Connection trouble in the places where the wire is connected in the middle may give rise to smoking and/or a fire.
	When performing repairs using a gas burner, replace the refrigerant with nitrogen gas because the oil that coats the pipes may otherwise burn. When repairing the refrigerating cycle, take the following measures.
	When using a gas stove, etc., be sure to put out fire before work; otherwise the oil mixed with refrigerant gas may catch fire.
No fire	 2) Do not use a brazing in the closed room. When using it without ventilation, carbon monoxide poisoning may be caused. 3) Do not bring inflammables close to the refrigerant cycle, otherwise fire of the brazing may catch the
	inflammables.

(*1) Refer to the "Definition of Qualified Installer or Qualified Service Person."

	This Air Conditioner has adopted a refrigerant HFC R32 or R410A. Be sure to check the refrigerant type for outdoor unit to be combined. In case that refrigerant type is R32, this unit uses a mildly flammable refrigerant. If refrigerant leaks and comes in contact with fire or heating part, it will create harmful gas and there is risk of fire.
	Check the used refrigerant name and use tools and materials of the parts which match with it. For the products which use R32 refrigerant, the refrigerant name is indicated at a position on the outdoor unit where is easy to see. To prevent miss charging, the route of the service port is changed from one of the former R22.
	Do not use any refrigerant different from the one specified for complement or replacement. Otherwise, abnormally high pressure may be generated in the refrigeration cycle, which may result in a failure or explosion of the product or an injury to your body.
Refrigerant	Be sure to use the refrigerant (R32 or R410A) specified on the combined outdoor unit. If different types of refrigerant are mixed, abnormal high pressure generates in the refrigerating cycle and an injury due to breakage may be caused. If the different type of refrigerants are mixed in, be sure to recharge the refrigerant
	When the air conditioner has been installed or relocated, follow the instructions in the Installation Manual and purge the air completely so that no gases other than the refrigerant will be mixed in the refrigerating cycle. Failure to purge the air completely may cause the air conditioner to malfunction.
	Do not charge refrigerant additionally. If charging refrigerant additionally when refrigerant gas leaks, the refrigerant composition in the refrigerating cycle changes resulted in change of air conditioner characteristics or refrigerant over the specified standard amount is charged and an abnormal high pressure is applied to the inside of the refrigerating cycle resulted in cause of breakage or injury. Therefore if the refrigerant gas leaks, recover the refrigerant in the air conditioner, execute vacuuming, and then newly recharge the specified amount of liquid refrigerant. In this time, never charge the refrigerant over the specified amount.
	When recharging the refrigerant in the refrigerating cycle, do not mix the other refrigerant into the specified refrigerant. If air or others is mixed with the refrigerant, abnormal high pressure generates in the refrigerating cycle resulted in cause of injury due to breakage.
	After the installation work, confirm that refrigerant gas does not leak. If refrigerant gas leaks into the room and flows near a fire source, such as a cooking range, it may generate noxious gases, causing a fire.
	Never recover the refrigerant into the outdoor unit. When the equipment is moved or repaired, be sure to recover the refrigerant with recovering device. The refrigerant cannot be recovered in the outdoor unit; otherwise a serious accident such as breakage or injury is caused.
	When the air conditioner has been installed or relocated, follow the instructions in the Installation Manual and purge the air completely so that no gases other than the refrigerant will be mixed in the refrigerating cycle. Failure to purge the air completely may cause the air conditioner to malfunction.
Assembly/ Wiring	After repair work, surely assemble the disassembled parts, and connect and lead the removed wires as before. Perform the work so that the cabinet or panel does not catch the inner wires. If incorrect assembly or incorrect wire connection was done, a disaster such as a leak or fire is caused at user's side.
0	After the work has finished, be sure to use an insulation tester set $(500VM\Omega)$ to check the resistance is $1M\Omega$ or more between the charge section and the non-charge metal section (Earth position). If the resistance value is low, a disaster such as a leak or electric shock is caused at user's side.
check	
0	When the refrigerant gas leaks during work, execute ventilation. If the refrigerant gas touches to a fire, it may generate noxious gases, causing a fire. A case of leakage of the refrigerant and the closed room full with gas is dangerous because a shortage of oxygen occurs. Be sure to execute ventilation.
Ventilation	If refrigerant gas has leaked during the installation work, ventilate the room immediately. If the leaked refrigerant gas comes in contact with fire, it may generate noxious gases, causing a fire.

Compulsion	When the refrigerant gas leaks, find out the leaked position and repair it surely. If the leaked position cannot be found out and the repair work is interrupted, pump-down and tighten the service valve, otherwise the refrigerant gas may leak into the room. When gas touches to fire such as fan heater, stove or cocking stove, it may generate noxious gases, causing a fire though the refrigerant gas itself is innocuous. When installing equipment which includes a large amount of charged refrigerant in a sub-room, it is necessary that the concentration does not the limit even if the refrigerant leaks. If the refrigerant leaks and exceeds the limit concentration, an accident of shortage of oxygen is caused.
	Tighten the flare nut with a torque wrench in the specified manner. Excessive tighten of the flare nut may cause a crack in the flare nut after a long period, which may result in refrigerant leakage.
	Nitrogen gas must be used for the airtight test.
	The charge hose must be connected in such a way that it is not slack.
	For the installation/moving/reinstallation work, follow to the Installation Manual. If an incorrect installation is done, a trouble of the refrigerating cycle, water leak, electric shock or fire is caused.
	Install the outdoor unit properly in a location that is durable enough to support the weight of the outdoor unit. Insufficient durability may cause the outdoor unit to fall, which may result in injury.
_	Once the repair work has been completed, check for refrigerant leaks, and check the insulation resistance and water drainage. Then perform a trial run to check that the air conditioner is running properly.
	After repair work has finished, check there is no trouble. If check is not executed, a fire, electric shock or injury may be caused. For a check, turn off the power breaker.
Check after repair	After repair work (installation of front panel and cabinet) has finished, execute a test run to check there is no generation of smoke or abnormal sound. If check is not executed, a fire or an electric shock is caused. Before test run, install the front panel and cabinet.
	Be sure to fix the screws back which have been removed for installation or other purposes.
Do not operate the unit with the valve closed.	 Check the following matters before a test run after repairing piping. Connect the pipes surely and there is no leak of refrigerant. The valve is opened. Running the compressor under condition that the valve closes causes an abnormal high pressure resulted in damage of the parts of the compressor and etc. and moreover if there is leak of refrigerant at connecting section of pipes, the air is suctioned and causes further abnormal high pressure resulted in burst or injury.
Check after reinstallation	Only a qualified installer (*1) or qualified service person (*1) is allowed to relocate the air conditioner. It is dangerous for the air conditioner to be relocated by an unqualified individual since a fire, electric shocks, injury, water leakage, noise and/or vibration may result.
	Check the following items after reinstallation. 1) The earth wire is correctly connected. 2) The power cord is not caught in the product. 3) There is no inclination or unsteadiness and the installation is stable. If check is not executed, a fire, an electric shock or an injury is caused.
Cooling check	When the service panel of the outdoor unit is to be opened in order for the compressor or the area around this part to be repaired immediately after the air conditioner has been shut down, set the circuit breaker to the OFF position, and then wait at least 10 minutes before opening the service panel. If you fail to heed this warning, you will run the risk of burning yourself because the compressor pipes and other parts will be very hot to the touch. In addition, before proceeding with the repair work, wear the kind of insulated heat-resistant gloves designed to protect electricians.
	When the service panel of the outdoor unit is to be opened in order for the fan motor, reactor, inverter or the areas around these parts to be repaired immediately after the air conditioner has been shut down, set the circuit breaker to the OFF position, and then wait at least 10 minutes before opening the service panel. If you fail to heed this warning, you will run the risk of burning yourself because the fan motor, reactor, inverter heat sink and other parts will be very hot to the touch. In addition, before proceeding with the repair work, wear the kind of insulated heat-resistant gloves designed to protect electricians.
	Take care not to get burned by compressor pipes or other parts when checking the cooling cycle while running the unit as they get heated while running. Be sure to put on gloves providing protection for heat.
Cooling	

(*1) Refer to the "Definition of Qualified Installer or Qualified Service Person."

	Only a qualified installer (*1) or qualified service person (*1) is allowed to install the air conditioner. If the air conditioner is installed by an unqualified individual, a fire, electric shocks, injury, water leakage, noise and/or vibration may result.
	Before starting to install the air conditioner, read carefully through the Installation Manual, and follow its instructions to install the air conditioner.
	Be sure to use the company-specified products for the separately purchased parts. Use of no specified products may result in fire, electric shock, water leakage or other failure. Have the installation performed by a qualified installer.
	Do not supply power from the power terminal block equipped on the outdoor unit to another outdoor unit. Capacity overflow may occur on the terminal block and may result in fire.
	Do not install the air conditioner in a location that may be subject to a risk of expire to a combustible gas. If a combustible gas leaks and becomes concentrated around the unit, a fire may occur.
	Install the indoor unit at least 2.5 m above the floor level since otherwise the users may injure themselves or receive electric shocks if they poke their fingers or other objects into the indoor unit while the air conditioner is running.
Installation	Install a circuit breaker that meets the specifications in the Installation Manual and the stipulations in the local regulations and laws.
	When transporting the air conditioner, use a forklift truck and when moving the air conditioner by hand, move the unit with 4 people.
	Install a circuit breaker that meets the specifications in the Installation Manual and the stipulations in the local regulations and laws.
	Install the circuit breaker where it can be easily accessed by the agent.
	If you install the unit in a small room, take appropriate measures to prevent the refrigerant from exceeding the limit concentration even if it leaks. Consult the dealer from whom you purchased the air conditioner when you implement the measures. Accumulation of highly concentrated refrigerant may cause an oxygen deficiency accident.
	Do not place any combustion appliance in a place where it is directly exposed to the wind of air conditioner, otherwise it may cause imperfect combustion.
	When carrying out the pump-down work shut down the compressor before disconnecting the refrigerant pipe. Disconnecting the refrigerant pipe with the service valve left open and the compressor still operating will cause air, etc. to be sucked in, raising the pressure inside the refrigeration cycle to an abnormally high level, and possibly resulting in rupture, injury, etc.
Compulsion	When removing the brazing parts of suction and discharge pipe for the compressor, remove them at the place ventilated well after recovering the refrigerant. Improper recovering may cause the spurt of the refrigerant and the refrigeration oil, causing an injury.
\bigcirc	Do not vent gases to the atmosphere. Venting gases to the atmosphere is prohibited by the law.
Prohibition	
L	

(*1) Refer to the "Definition of Qualified Installer or Qualified Service Person."



Ensure wearing of gloves when performing any work in order to avoid injury from parts, etc. Failure to wear the proper protective gloves cause an injury due to the parts, etc.



When performing the brazing work, check whether refrigerant leaks or remains. If the leakage refrigerant gas touches a fire source, it may generate noxious gases, causing a fire.

Explanations given to user

If you have discovered that the fan grille is damaged, do not approach the outdoor unit but set the circuit breaker to the OFF position, and contact a qualified service person to have the repairs done. Do not set the circuit breaker to the ON position until the repairs are completed.

Relocation

• Only a qualified installer (*1) or qualified service person (*1) is allowed to relocate the air conditioner.

It is dangerous for the air conditioner to be relocated by an unqualified individual since a fire, electric shocks, injury, water leakage, noise and / or vibration may result.

• When carrying out the pump-down work, shut down the compressor before disconnecting the refrigerant pipe. Disconnecting the refrigerant pipe with the service valve left open and the compressor still operating will cause air, etc. to be sucked in, raising the pressure inside the refrigeration cycle to an abnormally high level, and possibly resulting in rupture, injury, etc.

(*1) Refer to the "Definition of Qualified Installer or Qualified Service Person"

Specifications

Model	Sound pressu	Weight (kg)	
Woder	Cooling	Heating	Main unit (Ceiling panel)
RAS-M10U2MUVG-E	*	*	15 (2.5)
RAS-M13U2MUVG-E	*	*	15 (2.5)
RAS-M16U2MUVG-E	*	*	15 (2.5)
RAS-M10U2MUVG-TR	*	*	15 (2.5)
RAS-M13U2MUVG-TR	*	*	15 (2.5)
RAS-M16U2MUVG-TR	*	*	15 (2.5)

*: Under 70 (dB(A))

2. SPECIFICATIONS

Madal Nama		RAS-M10U2MUVG-E		RAS-M13U2MUVG-E		RAS-M16U2MUVG-E					
			RAS-M	110U2MU	VG-TR	RAS-M13U2MUVG-TR		VG-TR	RAS-M16U2MUVG-TR		
Cooling capacity (Rated) [kW] *1				2.7		3.7		4.5			
Cooling Capacity range [kW]				*2 *2			*2				
Heating Capacity (Rated) [kW] *	1			4.0			5.0		5.5		
Heating Capacity range [kW]				*2			*2			*2	
Power supply					1Phase,	50Hz, 220	-240V / 1	Phase, 60	Hz, 220V		
	Voltage [V]		220	230	240	220	230	240	220	230	240
Electric characteristics	Running current [A]		0.22	0.21	0.20	0.24	0.23	0.22	0.26	0.25	0.24
in usual use *3	Power Consumption [W]			24			26			29	
	Power Factor [%]			50			50			50	
Electric characteristics	Maximum current [A]			0.22			0.24			0.40	
in NP *4	Maximum power input [W]			24			26			44	
		HH	590			620			660		
		H+		550			550			620	
	Cooling	Н		490			520			580	
	_	L+	460			490			520		
Air flow [m3/b]		L		430			480			480	
Air now [mo/n]		НН		590			620			660	
		H+		560			560			620	
	Heating	Н		500			520			570	
		L+		460			490			520	
		L		430			480			480	
		НН		37			39			41	
		H+		35			37			39	
	Cooling	Н		33			35			37	
		L+		32			34			35	
		L		30			33			33	
Sound pressure level [dBA]	Heating	НН		37			39			41	
		H+		35 37				39			
		Н		33			34			37	
		L+		32			33			35	
		L		30			32			32	
		НН		52			54			56	
		H+		50 52				54			
	Cooling	Н		48			50			52	
		L+		47			49			50	
		L		45			48			48	
		HH		52			54			56	
		H+		50	52			54			
	Heating	Н	48 49				52				
	_	L+		47			48			50	
		L		45			47			47	
Fan Linit	Fan		Turbo fan								
Fan Onit	Motor Output [W]						60				
	Height[mm]						256				
Dimensions *5	Width [mm]		575								
	Depth [mm]						575				
Net weight [kg]			15								
	Туре					Flai	re connec	tion			
Pining connection	Liquid side [mm]		DIA 6.35								
	Gas side [mm]		DIA 9.52					DIA 12.7			
	Drain port		VP20 (Polyvinyl chloride tube)								
Air filter						Standard	filter (Lon	g life filter))		
Usable indoor temperature rang (Cooling / Heating)					2	1 ~ 32°C /	0 ~ 28°C				
Manufacturer Name Adress, city, country					Toshib	a Carrier	Co.,Ltd				
				336	6 Tadehai	ra, Fuji-shi,	Shizuoka	a-ken 416-	-8521 JAPA	٨N	
Connecting cable			Мо	re than H	07RN-F or	60245 IE	C66 (1.5 ı	mm ² or mo	re)		
(Option)Ceiling panel						RBC-	UM21PG	(W)-E	-	,	
(Option) Wireless remote controller kit						RBC-	AX32UM	W)-E			
(Option) Wired remote controller			RB-RWS21-E								
(Option) Occupancy sensor			TCB-SIR41UM-E								
Conformity Char do ndo		-E	IEC EEN	,CE Mark	LVD EE	MC Certifie	cation .Ro	HS ,WEE	E ,ErP ,AS	/NZS .RC	M Mark
Conformity Standards		-TR	IEC EEN ,CE Mark ,LVD EEMC Certification ,RoHS ,WEEE ,ErP								

*1 ... The Cooling and Heating capacity are measured under the Rated conditions. Rated conditions Cooling : Indoor air temperature 27°CDB/ 19 °CWB, Outdoor air temperature 35°CDB Heating : Indoor air temperature 20°CDB, Outdoor air temperature 7°CDB/ 6 °CWB

- *2 ... Refer to the service manual of the outdoor unit to be combined.
- *3 ... Electrical charasteristics in usual use is under FAN ONLY mode HH tap.
- *4 ... Electrical charasteristics in NP is under the maximum load condition.
- *5 ... Unit external dimensions (except hanging hook)

3. REFRIGERANT R32

This air conditioner adopts a new HFC type refrigerant (R32) which does not deplete the ozone layer.

1. Safety Caution Concerned to Refrigerant R32

Be sure that water, dust, the former refrigerant or the former refrigerating oil is not mixed into the refrigerating cycle of the air conditioner with refrigerant R32 during installation work or service work. If an incorrect work or incorrect service is performed, there is a possibility to cause a serious accident. Use the tools and materials exclusive to R32 to purpose a safe work.

2. Safety and Cautions on Installation/Service

<Safety items>

When gas concentration and ignition energy are happened at the same time, R32 has a slight possibility of burning. Although it will not ignite under normal work environment conditions, be aware that the flame spreads if ignition should occur.

It is necessary to carry out installation/servicing safely while taking the following precautions into consideration.

- 1) Never use refrigerant other than specified refrigerant (R32) in an air conditioner which is designed to operate with the specified refrigerant (R32).
- If other refrigerant than R32 is used, it may cause personal injury, etc. by a malfunction, a fire, a rupture. 2) Since R32 is heavier than air, it tends to accumulate on the bottom (near the floor).
- Ventilate properly for the working environment to prevent its combustion. Especially in a basement or a closed room where is the high risk of the accumulation, ventilate the room with a local exhaust ventilation. If refrigerant leakage is confirmed in the room or the place where the ventilation is insufficient, do not work until the proper ventilation is performed and the work environment is improved.
- 3) When performing brazing work, be sure to check for leakage refrigerant or residual refrigerant. If the leakage refrigerant comes into contact with fire, a poisonous gas may occur or it may cause a fire. Keep adequate ventilation during the work.
- 4) When refrigerant gas leaks during work, execute ventilation. If the leakage refrigerant comes into contact with a fire, a poisonous gas may occur or it may cause a fire.
- 5) In places where installing / repairing air-conditioning equipment, etc., keep the source of ignition such as gas combustion equipment, petroleum combustion equipment, electric heater etc. away. Do not smoke in the place.
- 6) When installing or removing an air conditioner, do not mix air in the refrigerant cycle. If air or others is mixed with the refrigerant, abnormal high pressure generates in the refrigerating cycle, causing injury due to the breakage.
- 7) After installation work complete, confirm that refrigerant gas is not leaking on the flare connection part or others. If leaked refrigerant comes to contact with a fire, toxic gas may occur, causing a fire.
- Perform the installation work and re-installation according to the Installation Manual. Pay attention especially to the area of application. Improper installation may cause refrigeration trouble, water leakage, electric shock, or fire etc.
- 9) Unauthorized modifications to the air conditioner may be dangerous. If a breakdown occurs please call a qualified air conditioner technician or electrician.
- Improper repair may result in water leakage, electric shock and fire, etc.
- 10) Carry out the airtight test with nitrogen at a specified pressure. Do not use oxygen or acetylene gas absolutely as it may cause an explosion.
- 11) Always carry a refrigerant leakage detection sensor during the work and work while checking that no refrigerant leaks around working environment.
- 12) If the leakage refrigerant comes into contact with fire, it may cause a fire. Have a dry powder or CO₂ fire extinguisher adjacent to the charging area.

<Caution items>

- 1) The opposite side dimension of the air-conditioner's flared nut using R32 and the shape of the charge port are the same as those of R410A.
- 2) Be careful not to charge refrigerant by mistake. Should the different type of refrigerant mix in, be sure to recharge the refrigerant
- 3) Do not mix the other refrigerant or refrigerating oil with the refrigerant.
- 4) Since the pressure of R32 is 1.6 times higher than that of the former refrigerant (R22), use tools and parts with high pressure resistance specification similar to R410A.
- 5) In the installation time, use clean pipe materials and work with great attention so that water and others do not mix in because pipes are affected by impurities such as water, oxide film, oil, etc. Use the clean pipes. Be sure to braze while flowing nitrogen gas in the pipe. (Never use gas other than nitrogen gas.)
- 6) For the earth protection, use a vacuum pump for air purge.
- 7) R32 refrigerant is Single-component refrigerant that does not change its composition. Although it is possible to charge the refrigerant with either liquid or gas, charge it with liquid.

3. Pipe Materials

For the refrigerant pipes, copper pipe and joints are mainly used. It is necessary to select the most appropriate pipes to conform to the standard. Use clean pipes or joints to which little impurities adhere.

1) Copper pipe

<Piping>

The pipe thickness, flare-finishing size, flare nut and others differ according to a refrigerant type. When using a long copper pipe for R32, it is recommended to select "Copper or copper-base pipe without seam" and one with bonded oil amount 40mg/10m or less.

Also do not use crushed, deformed, discolored (especially inside) pipes.

(Impurities cause clogging of expansion valves and capillary tubes.)

<Flare nut>

Use the flare nuts which are attached to the air conditioner unit.

Be sure to select the pipes with copper thickness in the table below since the pressure of an air conditioner using R32 is higher than that of R22.

Nominal diameter	Outer diameter (mm)	Thickness (mm) R410A or R32	Make sure not to use a thin copper pipe such as 0.7 mm copper
1/2	6.4	0.80	thickness in the market.
3/8	9.5	0.80	
1/2	12.7	0.80	
5/8	15.9	1.00	

2) Joint

The flare joint and socket joint are used for joints of the copper pipe. The joints are rarely used for installation of the air conditioner. However clear impurities when using them. 4. Tools

O: R410A tools available

 \triangle : Partly unavailable, \times : R410A tools unavailable

	Installation/ser	vice tools		Applicability to B32 air	Applicability to B22 air
No.	Tools / Equipment	specification	Use	conditioner or not	conditioner or not
1	Flare tool	Clutch type	Pipe flaring	0	0
2	Copper pipe gauge for adjusting projection margin		Flaring by conventional flare tool	0	_
3	Torque wrench		Tightening of flare nut	0	×
4	Gauge manifold	Port size 1/2"-20UNF (5/16" Flare)	Evacuating, refrigerant charge, run	O Note 2	×
5	Charge hose	High-voltage	check, etc.	0	X
6	Vacuum pump		Vacuum drying	O Note 3 1/2"-20UNF(5/16" Flare)	Connection diameter 1/4"
7	Vacuum pump adapter		Vacuum drying	O Note 4 1/2"-20UNF(5/16" Flare)	Connection diameter 1/4"
8	Electronic balance for refrigerant charging	For 10 kg or 20 kg cylinder	Refrigerant charge	0	0
9	Leakage detector		Gas leakage check	O Note 5	O Note 5
10	Refrigerant cylinder		Refrigerant charge	X Note 6	×
11	Refrigerant recovery cylinder	Exclusive for R32	Refrigerant recovery container	× Note 7	×
12	Refrigerant recovery device		Refrigerant recovery device	O Note 8	\triangle Connection diameter 1/4"

Note 1 When flaring is carried out for R410A or R32 using the conventional flare tools, adjustment of projection margin is necessary. For this adjustment, a copper pipe gauge, etc. are necessary.

- **Note 2** When saturation temperature is described, the gauge manifold differs for R410A and R32. If saturation temperature reading is required, special tools exclusive for R32 are required.
- Note 3 Since R32 has a slight possibility of burning, be sure to use the tools corresponding to R32.
- **Note 4** Like R410, a Vacuum pump adapter needs installing to prevent a Vacuum pump oil (mineral oil) from flowing backward into the Charge hose. Mixing of the Vacuum pump oil into R32 refrigerant may cause a trouble such as generation of sludge, clogging of capillary, etc.
- Note 5 Be sure to use those tools after confirming they correspond to each refrigerant.
- **Note 6** For a refrigerant cylinder exclusive for R32, the paint color (or label color) of the cylinder is set to the specified color (light blue) together with the indication of the refrigerant name.
- **Note 7** Although the container specification is the same as R410A, use a recovering container exclusive for R32 to avoid mixing with other refrigerants.
- **Note 8** Be careful for miss charging of the refrigerant during work. Miss charging of the refrigerant type may cause not only damage of the equipment but also a fire etc.

	General tools]
In addition to the above exclusive	tools, the following equipment is necessa	ary as the general tools.
1) Pipe cutter	6) Spanner or Adjustat	ble wrench
2) Reamer	7) Hole core drill	
3) Pipe bender	8) Tape measure	
4) Level vial	9) Metal saw	
5) Screwdriver (+, –)		
Also prepare the following equipm	ent for other installation method and run	check.
1) Clamp meter	3) Insulation resistance	e tester (Megger)
2) Thermometer	4) Electroscope	

4. CONSTRUCTION VIEWS (EXTERNAL VIEWS)

4-1. RAS-M10U2MUVG*, M13U2MUVG*



(Unit:mm)

4-2. RAS-M16U2MUVG*



(Unit:mm)

5. WIRING DIAGRAMS



6. SPECIFICATIONS OF ELECTRICAL PARTS

Indoor unit

Model	RAS-	M10*	M13*	M16*
Fan motor			ICF-340D60-1	
Louver motor			MSBPC20F04	
Float switch			FS-0218-102	
Drain pump m	notor		MDP-1401	
TA sensor		Lead wire	e length: 818 mm \	/inyl tube
TC sensor		DIA 6 size lead wi	ire length: 500 mm	Vinyl tube (Black)
TCJ sensor		DIA 6 size lead w	vire length: 400 mm	N Vinyl tube (Red)

7. REFRIGERANT CYCLE DIAGRAM

RAS-M10,13U2MUVG*



RAS-M16U2MUVG*



• The allowable pipe length, charge amount of refrigerant, and allowable height difference differ according to the outdoor unit to be combined.

For details, refer to the service manual of the outdoor unit to be combined.

		(Unit: mm)	
Indees wit	Outer diameter of refrigerant pipe		
Indoor unit	Liquid side DIA A	Gas side DIA B	
M10, 13 type	6.4	9.5	
M16 type	6.4	12.7	

8. CONTROL BLOCK DIAGRAM

8-1. Connection of Wired Remote Controller



8-2. Connection of Wireless Remote Controller Kit



Outdoor unit

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9-1. Outline of Air Conditioner Control

This air conditioner is a capacity-variable type air conditioner, which uses DC motor for the indoor fan motor and the outdoor fan motor.

The DC motor drive circuit is mounted to the indoor unit. The capacity proportional control compressor and the inverter to control fan motor are mounted to the outdoor unit.

The entire air conditioner is mainly controlled by the indoor unit controller.

The indoor unit controller drives the indoor fan motor based upon command sent from the remote controller, and transfers the operation command to the outdoor unit controller.

The outdoor unit controller receives operation command from the indoor unit side, and controls the outdoor fan and the pulse motor valve. (P.M.V) Besides, detecting revolution position of the compressor motor, the outdoor unit controller controls speed of the compressor motor by controlling output voltage of the inverter and switching timing of the supply power (current transfer timing) so that motors drive according to the operation command. And then, the outdoor unit controller transfers reversely the operating status information of the outdoor unit to control the indoor unit controller.

As the compressor adopts four-pole brushless DC motor, the frequency of the supply power from inverter to compressor is two-time cycles of the actual number of revolution.

1. Role of indoor unit controller

The indoor unit controller judges the operation commands from the remote controller and assumes the following functions.

- Judgment of suction air temperature of the indoor heat exchanger by using the room air temp. sensor. (TA sensor)
- Judgment of the indoor heat exchanger temperature by using heat exchanger sensor (TC sensor) (Prevent-freezing control, etc.)
- · Indoor fan motor operation control
- LED (Light Emitting Diode) display control
- Transferring of operation command signal (Serial signal) to the outdoor unit
- Reception of information of operation status (Serial signal including outside temp. data) to the outdoor unit and judgment/display of trouble

2. Role of outdoor unit controller

Receiving the operation command signal (Serial signal) from the indoor unit controller, the outdoor unit performs its role.

- Compressor operation control
- Outdoor fan motor operation control
- P.M.V. control
- · 4-way valve control

- Detection of inverter input current and current release operation
- Over-current detection and prevention operation to IGBT module (Compressor stop function)
- Compressor and outdoor fan stop function when serial signal is off (when the serial signal does not reach the board assembly of outdoor control by trouble of the signal system)
- Transferring of operation information (Serial signal) from outdoor unit controller to indoor unit controller
- Detection of outdoor temperature and operation revolution control
- Defrost control in heating operation (Temp. measurement by outdoor heat exchanger and control for 4-way valve and outdoor fan)

3. Contents of operation command signal (Serial signal) from indoor unit controller to outdoor unit controller

The following three types of signals are sent from the indoor unit controller.

- Operation mode set on the remote controller
- Compressor revolution command signal defined by indoor temperature and set temperature (Correction along with variation of room temperature and correction of indoor heat exchanger temperature are added.)
- · Temperature of indoor heat exchanger
- For these signals ([Operation mode] [Compressor revolution] [indoor heat exchanger temperature]), the outdoor unit controller monitors the input current to the inverter, and performs the followed operation within the range that current does not exceed the allowable value.

4. Contents of operation command signal (Serial signal) from outdoor unit controller to indoor unit controller

The following signals are sent from the outdoor unit controller.

- The current operation mode
- The current compressor revolution
- Outdoor temperature
- Existence of protective circuit operation
- For transferring of these signals, the indoor unit controller monitors the contents of signals, and judges existence of trouble occurrence.
- · Contents of judgment are described below.
- Whether distinction of the current operation status meets to the operation command signal
- · Whether protective circuit operates
- When no signal is received from the outdoor unit controller, it is assumed as a trouble.

Operations followed to judgment of serial signal from indoor side.

9-2. Operation Description

Item	Operation flow and applicable data, etc.	Description			
1. Basic	1-1. Operation control				
operation	Receiving the user's operation condition setup, the operation statuses of indoc	or/outdoor units are			
	1) The operation conditions are selected by the remote controller as shown below.				
	2) A signal is sent by ON button of the remote controller.				
	 The signal is received by a sensor of the indoor unit and processed by the indoor unit	ndoor controllers as			
	4) The indoor controller controls the indoor fan motor and louver motor.				
	5) The indoor controller sends the operation command to the outdoor controller	er, and sends/receives			
	the control status with a serial signal.				
	6) The outdoor controller controls the operation as shown on the previous pag the compressor, outdoor fan motor, 4-way valve and pulse motor valve	e, and also controls			
	Remote controller				
		1			
operat	ion conditions				
	• Operation selection (COOL/HEAT/AUTO/DRY/FAN ONLY)				
	• Temperature setup				
	Air volume selection (AUTO/LOW/LOW+/MED/MED+/HIGH) ECO COMEOBT SLEEP				
	• ON timer setup • QUIET				
	OFF timer setup SWING				
	• Hi-POWER				
	• FRESEI]			
		-			
	Indoor unit	-			
Sigr	Signal receiving				
	operation	Indoor fan motor			
Indoo	• Calculation function (temperature calculation)	Drain pump			
	Cold draft preventive function	Louver motor			
	Timer function				
Serial sig	nal send/receive				
		1			
		5)			
	Outdoor unit	<i>J</i>			
Serial sig	nal send/receive Outdoor unit control				
	Frequency control of inverter output				
Outdo	or unit control • Waveform composite function				
	calculation)	Compressor			
	AD conversion function Quick heating function Delay function of compressor reactivation Current release function				
	GTr over-current preventive function				
	Defrost operation function				

1-5. Automatic capacity control (GA control)	
 1) Based on the difference between TA and TS, the operation frequency is instructed to the outdoor unit. 2) Cooling oparation Every 90 seconds, the room temperature difference between temperature detected by TA and Ts and the varied room temperature value are calculated to obtain the correction value of the frequency command and then the present frequency command is corrected. TA (n) – Ts (n) : Room temp. difference n : Counts of detection TA (n-1) – Ts (n) : Varies room temperature difference between temperature detected by TA and Ts and the varied room temperature value are calculated to obtain the correction of 90 seconds before 3) Heating operation Every 1 minute (60 sec.), the room temperature difference between temperature detected by TA and Ts and the varied room temperature value are calculated to obtain the correction value of the frequency command and then the present frequency command is corrected. Ts (n) – TA (n) : Room temp. difference n : Counts of detection TA (n-1) – Ts (n – 1) : Varies room temp. value n – 1 : Counts of detection TA (n-1) – Ts (n – 1) : Varies room temp. value n – 1 : Counts of detection TA (n-1) – Ts (n – 1) : Varies room temp. value n – 1 : Counts of detection TA (n-1) – Ts (n – 1) : Varies room temp. value n – 1 : Counts of detection TA (n-1) – Ts (n – 1) : Varies room temp. value n – 1 : Counts of detection of 1 minute before 4) Dry operation The frequency correction control is same as those of the cooling operation. However the maximum frequency is limited to approximately "S6". Note) When LOW is set up, the maximum frequency is lomited to approximately "S6".	
1-6. Cooling/Heating operation The operations are performed in the following parts by controls according to cooling/heating conditions. Receiving the operation ON signal of the remote controller, the cooling or heating operation signal starts being transferred from the indoor controller to the outdoor unit. At the indoor unit side, the indoor fan is operated according to the contents of "2. Indoor fan motor control" and the louver according to the contents of "8. Louver control", respectively. The outdoor unit controls the outdoor fan motor, compressor, pulse motor valve and 4-way valve according to the operation signal sent from the indoor unit. The power coupler of 4-way valve is usually turned off, and it is turned on during defrost operation. (Only in heating) Operation ON Setup of remote control / Louver control / Drain pump control Sending of operation command signal Outdoor unit control Compressor revolution control / Outdoor fan motor control Outdoor unit control Undoor unit control Use motor valve control Indoor fan motor control / Outdoor fan motor control / 4-way valve control Indoor unit control Use motor valve control Undoor unit control Use motor valve control Use motor valve control Dutdoor unit control Use motor valve control Dutdoor unit control Use motor valve control Pulse motor valve control Pulse motor valve control	
	 1) Based on the difference between TA and Ts, the operation frequency is instructed to the outdoor unit. 2) Cooling oparation Every 90 seconds, the room temperature difference between temperature detected by TA and Ts and the varied room temperature value are calculated to obtain the correction value of the frequency command and then the present frequency command is corrected. TA (n-1) – Ts (n) : Varies room temp. value n – 1 : Counts of detection TA (n-1) – Ts (n) : Varies room temp. value n – 1 : Counts of detection Second the varied room temperature difference between temperature detected by TA and Ts and the varied room temperature value are calculated to obtain the correction value of the frequency command and then the present frequency command is corrected. Ts (n) – TA (n) : Room temp. difference n = 1 : Counts of detection of 1 minute before 1 = Counts of detection of 1 minute before 1 = Counts of detection of 1 minute before 1 = Counts of detection of 1 minute before 4) Dry operation The frequency correction control is same as those of the cooling operation. However the maximum frequency is limited to approximately "S6". Note) When LOW is set up, the maximum frequency is Iomited to approximately "SB". 16. Cooling/Heating conditions. 1) Receiving the operation ON signal of the remote controller, the cooling or heating operation signal starts being transferred from the indoor controller to the outdoor run. 2) At the indoor run notor control ' and the louver according to the contents of "8. Louver control", nepsectively. 3) The outdoor unit control fram motor control / Louver control 1) Receiving the operation Control respectively. 3) The outdoor unit control fram motor control / Louver control 1) The outdoor unit control fram motor control / Louver control 1) The outdoor unit control 1) Recouldor unit control 1) T



Item	Operation flow and applicable data, etc.	Description
2. Indoor fan motor	1) Operation with (HH), (H+), (H), (L+), (L) or [AUTO] mode is carried out by the command from the remote controller.	HH > H+ > H > L+ > L > LL
control	 When the air speed mode [AUTO] is selected, the air speed varies by the difference between TA and Ts. 	
	<c00l></c00l>	
	+3.0	
	+2.0 (HH) C	
	+1.5 H+ (HH) D	
	+1.0 H (HH)	
	+0.5 $-$ L (H)	
	Tsc (H) F	
	-0.5 (L+) G	
	 Controlling operation in case when thermostat of remote controller works is same as a case when thermostat of the indoor unit works. If the air speed has been changed once, it cannot be changed for 3 minutes. However when the air volume is changed, the air speed also changed. When cooling operation has started, follow the downward arrow for the air speed. If the temperature is just on the boundary the air speed does not change. 	
	• Mode in the parentheses indicates one in AUTO(cooling) operation.	
	<heat></heat>	
	(-0.5) -1.0 L (L+)	
	Tsh $ L+(H)$ E	
	(+0.5) $+1.0$ $ H$ $(H+)$ $ -$	
	(+1.0) +2.0 HH C	
	(+1.3) $+3.0$ (HH) B	
	Value in the parentheses indicates one when thermostat of the remote	
	controller works.	
	 If the air speed has been changed once, cannot be changed for 1 minute. 	
	However when the air volume is changed, the air speed also changes.	
	• When heating operation has started, follow the upward arrow for the air speed.	
	 Mode in the parentheses indicates one in AUTO(heating) operation. 	
	• If TC \ge 60°C, the air speed increases by 1 step.	TC: Indoor heat
		exchanger sensor temperature

Item			Description				
2. Indoor fan	Revolut	ion speed	Selection of				
motor		-M10U2MU	High ceiling type by				
control (continued)	tap	COOL	HEAT	Standard	High Ceiling(1)	High Ceiling(3)	changing CODE(EC)[5d] or
(continued)	F1		НН	670	N/A	N/A	SW501 on P.C. board.
	F2	HH		670	N/A	N/A	
	F3		H+	640	N/A	N/A	
	F4	H+		630	N/A	N/A	
	F5		Н	580	N/A	N/A	
	F6	Н		570	N/A	N/A	
	F7		L+	540	N/A	N/A	
	F8	L+		540	N/A	N/A	
	F9		L	510	N/A	N/A	
	FA	L		510	N/A	N/A	
	FB			500	N/A	N/A	
	FC			500	N/A	N/A	
	FD	LL	LL	400	N/A	N/A	
		-M13U2M	JVG-E	.			
	tap	COOL	HEAI	Standard	High Ceiling(1)	High Ceiling(3)	
			НН	700	N/A	N/A	
	F2	НН		700	N/A	N/A	
	F3		H+	640	N/A	N/A	
		H+		630	N/A	N/A	
	F5		н	600	N/A	N/A	
	F6	н	1.	600	N/A	N/A	
			L+	570	N/A	N/A	
		L+		570	N/A	N/A	
		1	L	560	N/A	N/A	
		L		500	N/A	N/A	
				550	N/A	N/A	
		11	11	400	N/A	N/A	
				400	N/A	IN/A	
	RAS	-M16U2MU	JVG-E				
	tap	COOL	HEAT	Standard	High Ceiling(1)	High Ceiling(3)	
	F1		НН	740	880	880	
	F2	HH		740	880	880	
	F3		H+	700	840	840	
	F4	H+		700	840	840	
	F5		Н	650	780	840	
	F6	Н		650	780	840	
	F7		L+	600	690	790	
	F8	L+		600	690	790	
	F9		L	560	640	690	
	FA	L		560	640	690	
	FB			550	630	680	
	FC			500	630	680	
	FD	LL	LL	400	400	400	
	3) In he 4) If TA has b for 1	ating oper ≥ 25°C wh been cleare minute afte	ation, the r en heating ed, the air er TC enter	mode chan g operation conditioner red in E zor	ges to [LL] if then has started and v operates with (H ne of cool air disch	mostat is turned off. when defrost operati) mode or higher mo narge preventive com	on Ide trol.

Item	Operation flow and applicable data, etc.	Description		
2. Indoor fan motor control (continued)	 Cool air discharge preventive control 1) In heating operation, the indoor fan is controlled based on the detected temperature of TC sensor or TCJ sensor. As shown below, the upper limit of the fan speed is restricted. However B zone is assumed as C zone for 6 minutes after compressor was activated. In defrost operation, the control value of TC is shifted up by 6°C. 	In D and E zones, the priority is given to air volume selection setup of remote controller. In A zone while thermostat is ON, [PRE-HEAT ()) (Heating ready)] is displayed.		
	TC (°C) TCJ (°C) 32 HH 30 L E zone 28 LL D zone 20 OFF C zone B zone	TCJ: Indoor heat exchanger sensor temperature		
	A zone			
3. Capacity control	The cooling or heating capacity depending on the load is adjusted. According to difference between the setup value of temperature and the room temperature, the capacity is adjusted by the compressor revolution. Remote controller Indoor unit Set temp. (Ts) Room temp. (TA) Ts – TA Correction of Hz signal Detection of electromotive force of compressor motor winding Detection of motor speed and rotor position Correction value of Hz signal . Operating Hz Inverter output change Change of compressor speed	 The difference between set temperature on remote controller (Ts) and room temperature (TA) is calculated. According to the temperature difference the correction value of Hz signal which determines the compressor speed is set up. The rotating position and speed of the motor are detected by the electromotive force occurred on the motor winding with operation of the compressor. According to the difference resulted from comparison of the correction value of Hz signal with the present operation Hz, the inverter output is varied. Change the compressor motor speed by outputting power to the compressor. The contents of control operation are same in cooling operation and heating operation 		

Item		Description		
4. Release protective control by temperature of indoor heat exchanger	Freeze preventive 1) The cooling operation based on the de When [J] zone i frequency is der After then the co- operation is per In [K] zone, time When [I] zone the normal oper If the command in [J] zone, the is detected and			
	High-temp. release 1) The heating operators temperature of • When [M] zone the real operators changes every • In [N] zone, the • When [L] zone original value Setup at shipmer Control to A 53(51) NOTE: When the operation operation or after operation parentheses of A a	5 e control gration is performed as for C sensor or TCJ sensor is detected, the comma ion frequency. After then 30 seconds while opera is detected, the comma by approx. 6Hz every 60 t t mp. (°C) B 51(49) TC Deperation start, temperation by approxection start, temperation B.	Same status as that when "thermostat OFF" (status that the air conditioner enters in the room temp. monitor mode when the temperature reached the setup temperature on the remote controller)	
5. Drain pump control	 In cooling operated. If the float switc drain pump con If the float switc the drain pump minutes, a chect The drain pump drain pan when and drive the drain 	Check code [0B]		
6. Residual heat elimination	When heating ope for approx. 30 seco	ration stops, in some cas	ses, the indoor fan operates with [LL]	

7. Intermittent Operation Control for Indoor Fans of the Indoor Unit at Thermostat off Side in Heating Operation

While heating operation is executed in two rooms, if room temperature reached the setup temperature in one room and thermostat off occurred, the following operations start. (Refer to the figure below.)

- 1. The indoor unit of the room (A room) in which thermostat off did not occur starts a continuous operation with the setup number of revolution.
- 2. The indoor unit of the room (B room) in which thermostat off occurred starts intermittent operation of the indoor fan.

The indoor fan operates with number of revolution of LL. Fan-ON time is 2 minutes and Fan-OFF time is 2 to 4 minutes.

While heating operation is executed in two rooms, if room temperature reached the setup temperature in both room had thermostat off occurred, both indoor units start intermittent operation of the indoor fan.








Item		Operatior	n flow and app	licable data, et	C	Description
8. Louver	 If there is the 	e locked louver	in the unit, [�]	goes on the rer	note controller	For the setting
control	screen.			41		operation, refer to
(Continued)	 While the tole executing the 	llowing controls	are performed,	the louvers ope	erate even if	[Louver lock] of Owner's Manual
				1		supplied with the
	C	ontrol which ig	nores lock	Objective	e louver No.	wired remote controller.
		Operation	stop	Full-clos	se position	
	2 W	hen heating ope	eration start	Horizontal dis	scharge position	
	3	Heating thermo	stat OFF	Horizontal dis	scharge position	
	(4)	During defrost o	operation	Horizontal dis	scharge position	
	<u> </u>	initialize ope	eration	Full-clos	se position	
	The real lour	ver swing corres	sponding to the	louver No. displ	layed on the remote	
	controller sc	reen during sett	ing of louver lo	ck operates swii	nging.	
9. Filter sign	1) The operat	ion time of the i	ndoor fan is cal	culated, the filte	er reset signal is	[FILTER III] goes on.
display	sent to the	remote controlle	er when the spe	ecified time (250	00H) has passed,	
wireless	2) When the f	ilter reset signal	has been rece	ived from the re	mote controller	
type)	time of the	calculation time	r is cleared.			
	In this case	e, the measurem	nent time is res	et if the specifie	d time has passed,	
	and display	on LCD disapp	ears.			
10. DC motor	1) When the f	an operation ha	s started, posit	ioning of the sta	tor and the rotor	Check code [11]
	are perforn	1ed. Intly with tap so	und)			
	2) The motor	operates accord	ling to the com	mand from the i	ndoor controller.	
	Notes)	n rotatos while t	be air conditior	or stops due to	entering of	
	outside air.					
	When a fan					
11. Drain	When a cooli					
pump	stopped, the					
delay	to reduce dra					
operation						
12. Occupancy	1) During the	The Occupancy sensor				
sensor	is automati	cally switched to	the operation	for the absence	cy sensor range, it	remote controller.
	2) The Occup	ancy sensor op	eration can cha	inge by [FC cod	e : B6] as follows,	
	and operat	es according to	the operation a	t absent time, if	time or absence of	
	the setting	contents contini	ues. However ti after for 30 min	me counting sta	irts after the room	
	tomporatar				1	
	FC [B6]	Data	Setting	contents		
		0000	Inv			
		0001 to 0005	30 minutes to (30 minu	tes each)		
	3) The operat	ion at absent tin	ne can be chan	ged by [FC cod	e : B7].	
	FC [B7]	Data	Operation at	t absent time		
		0000	Circulati	on mode		
	0001 Operation stop					

Item	Operation flow and applicable data, etc	Description		
13. Additional Operation	1. QUIET mode When the [QUIET] button is pushed, the fan of the indoor unit will be restricted the revolving speed at speed L until the [QUIET] button is pushed once again (cancel Quiet mode).	Quiet mode is the system which, control the revolving speed of indoor fan to work constantly at speed L. Remarks : 1. Quiet mode is unable to work in dry mode. 2.Quiet mode is appropriate to work with less cooling load and less heating load condition. Because of the fan speed L may cause not		
		enough the cooling capacity or heating capacity.		
	 2. Hi-POWER Mode ([Hi-POWER] button on the remote controller is pushed) When [Hi-POWER] button is pushed while the indoor unit is in Auto, Cooling or Heating operation, Hi-POWER mark is indicated on the display of the remote controller and the unit operates as follows. 1. Automatic operation The indoor unit operates in according to the current operation. 2. Cooling operation The preset temperature drops 1°C (The value of the preset temperature on the remote controller does not change.) 3. Heating operation The preset temperature increases 2°C (The value of the preset temperature on the remote controller does not change.) 4. The Hi-POWER mode can not be set in Dry operation 	 Quiet mode is the system which, control the revolving speed of indoor fan to work constantly at speed L. Remarks : Quiet mode is unable to work in dry mode. Quiet mode is appropriate to work with less cooling load and less heating load condition. Because of the fan speed L may cause not enough the cooling capacity or heating capacity. 		
	3. ECO mode When pushing [ECO] button on the remote controller, an Economic operation is performed.	 Temperature control Cooling operation The control target temperature increase 1°C per hour up to 2°C starting from the set temperature when ECO has been received. Heating operation The control target temperature decrease 1°C per hour up to 2°C starting from the set temperature when ECO has been received. The indoor fan speed : presetting [AUTO] fan speed changes to L, [MANUAL] fan speed does not change. Compressor speed is restricted to silent mode max. Hz. 		
	 4. COMFORT SLEEP mode Cooling mode The preset temperature will increase as ECO operation (Item ECO mode) Push the [COMFORT SLEEP] button to choose the operating hours. Repeat pushing to select the hours. (1hr, 3hr, 5hr or 9hr) If the [COMFORT SLEEP] button is pushed again means cancel comfort sleep mode. Heating mode The preset temperature will drop down as ECO operation (Item ECO mode) Push the [COMFORT SLEEP] button to choose the operating hours. Repeat pushing to select the hours. (1hr, 3hr, 5hr or 9 hr) If the [COMFORT SLEEP] button to choose the operating hours. Repeat pushing to select the hours. (1hr, 3hr, 5hr or 9 hr) If the [COMFORT SLEEP] button is pushed again means cancel comfort sleep mode. 	 The principles of comfort sleep mode are: Quietness for more comfortable. Save energy by changing room temperature automatically. The air condition can shut down by itself automatically. Remarks : Comfort sleep mode will not operate in dry mode and fan only mode. 		



Item	Oper	Operation flow and applicable data, etc					Description		
16. Short Timer	In the normal cond breaker, 3-minute maintenance of th	dition, afte delay tim e unit.	TOSHIBA TOSHIBA A O O O O O O O O O O O O O O O O O O O	bircuit is set for the	Purpo To star purpos timer of Short 1 Pu OF 2 Se rer the 3 Us the "00 put dis 4 Pu ON 5 Wh sel immino reo	se t the unit im se of testing, an be used. Timer Settin sh [\(\circ)] butto F. t the operation note control a signal to the e the tip of the CHECK] but appear. sh [\(\circ)] butto J. men short tim tting on the r mediately, be lications on t ceiving unit to ntinuously fo	mediately for the trialetc, short a unit. 19 in to turn the unit on mode on the without sending e unit. ne pencil to pusl utton and hold, on display, then ton to make "00 in to turn the unit iter is activated, a remote operates esides, all the signal urns ON in 3 seconds.	ne t nit g sh D" nit all s	
17. High ceiling select switch	<how ceiling="" high="" set="" switch="" the="" to=""> • Remove the cover of the electric parts box by taking off the mounti section. • There are the selector switches (SW501) on the P.C. board of the electric parts box by taking off the mounti section. • There are the selector switches (SW501) on the P.C. board of the electric parts box by taking off the mounti section. • There are the selector switches (SW501) on the P.C. board of the electric parts box by taking off the mounti section. • There are the selector switches (SW501) on the P.C. board of the electric parts box by taking off the mounti section. • There are the selector switches (SW501) are provided to set According to the ceiling height in the following table, select No.1 or (SW501). • Model Possible installed ceiling height • M10,M13 type Up to 2.7 m • M16 type Up to 3.5 m • When using the hild box box by taking off the mounti sector.</how>				mounting screw of the electric part d to select the No.1 or No.2 of REMARKS the high ceiling be felt due to the drop of discha	arts box. height of the the selector g (1) or (3), he rge air.	ng the hooking ceiling. switches		
	Indoor un	it			Setup of				
	Capacity ty	pe	M10, M13 type	M16 type	high ceiling	SW501-1	SW501-2		
	Discharge direction	on	4-way	4-way	Setup data				
	Standard (Factory	/ default)	2.7	2.9	0000	OFF	OFF		
	High ceiling (1)		—	3.2	0001	ON	OFF		
			SW501-2 SW501-1 + MCU (IC501)				UN		

9-3. Auto Restart Function

This indoor unit is equipped with an automatic restarting function which allows the unit to restart operating with the set operating conditions in the event of a power supply being accidentally shut down.

The operation will resume without warning three minutes after power is restored.

This function is not set to work when shipped from the factory. Therefore it is necessary to set it to work.

1. How to Set the Auto Restart Function

Before setting, push the START/STOP button to operate the air conditioner and push it again to stop. To set the auto restart function, proceed as follows:

The power supply to the unit must be on ; the function will not set if the power is off.

Push and hold the TEMPORARY button on the signal receiving unit for 3 seconds to set the operation (3 beep sound and OPERATION lamp blink 5 time/sec for 5 seconds).

The unit then restarts operating automatically in the event of power supply being accidentally shut down.

• When the unit is standby (Not operating)

Operation	Motions			
Push [TEMPORARY] button for more than	The unit is on standby.			
three seconds. (Less than 10 seconds)	↓			
	The unit starts to operate.	The green indicator is on.		
TEMPORARY	↓ After approx. three seconds, release [TEMPORARY] button from being pushed.			
	The unit beeps three times and continues to operate.	The green indicator flashes for 5 seconds.		
ū	If the unit is not required to operate at this time, push [TEMPORARY] button once more or use the remote controller to turn it off.			

When the unit is in operation

Operation	Motions			
Push [TEMPORARY] button for more than	The unit is in operation.	The green indicator is on.		
three seconds. (Less than 10 seconds)	↓ ↓			
	The unit stops operating.	The green indicator is turned off.		
TEMPORARY	↓ After approx. three seconds, release [TEMPORARY] button from being pushed.			
	The unit beeps three times.	The green indicator flashes for 5 seconds.		
a di	If the unit is required to operate at this time, push [TEMPORARY] button once more or use the remote controller to turn it on.			

2. How to Cancel the Auto Restart Function

To cancel auto restart function, proceed as follows : Repeat the setting procedure : the unit receives the signal and beeps three times. The unit will be required to be turned on with the remote controller after the main power supply is turned off.

• When the system is on stand-by (not operating)

Operation	Motions		
Push [TEMPORARY] button for more than three seconds. (Less than 10 seconds)	The unit is on standby. ↓		
	The unit starts to operate. The green indicator is on.		
TEMPORARY	 After approx. three seconds, release [TEMPORARY] button from being pushed. 		
	The unit beeps three times and continues to operate.		
	If the unit is not required to operate at this time, push [TEMPORARY] button once more or use the remote controller to turn it off.		

When the system is operating

Operation	Motions			
Push [TEMPORARY] button for more than	The unit is in operation.	The green indicator is on.		
three seconds. (Less than To seconds)	↓ The unit stops operating. The green indicator is turned of			
TEMPORARY	↓ After appro [TEMPORA	x. three seconds, release ARY] button from being pushed.		
	The unit beeps three times.			
	If the unit is required to opera button once more or use the r	te at this time, push [TEMPORARY] remote controller to turn it on.		

3. Power Failure During Timer Operation

When the unit is turned off because of power failure during timer operation, the timer operation is cancelled. In that case, set the timer operation again.

NOTE :

The Daily Timer is reset while a command signal can be received from the remote controller even if it stopped due to a power failure.

9-4. Wireless remote controller

1. Remote controller

• Illustration of LCD shown below is for explanation. It may differ from the actual LCD.



1 Infrared signal emitter

Transmits a signal to the indoor unit.

2 START/STOP button

Push the button to start operation. (A receiving beep is heard.) Push the button again to stop operation. (A receiving beep is heard.) If no receiving sound is heard from the indoor unit, push the button twice.

3 Mode select button (MODE)

Push this button to select a mode. Each time you push the button, a mode is selected in a sequence that goes from A : Auto changeover control,

 $\overset{(i)}{\longrightarrow}$: Cool, $\overset{(i)}{\longrightarrow}$: Dry, $\overset{(i)}{\longrightarrow}$: Heat, $\overset{(i)}{\circledast}$: Fan only, and back to A. (A receiving beep is heard.)

4 Temperature button (🔮)

 ...The set temperature is increased up to 30 °C.
 ...The set temperature is dropped down to 17 °C. (A receiving beep is heard.)

5 Fan speed button (FAN)

Push this button to select fan speed. When you select AUTO, the fan speed is automatically adjusted according to the room temperature. You can also manually select the desired fan speed.

(LOW =, LOW+ ==, MED ===, MED+ ====, HIGH =====)

(A receiving beep is heard.)

6 Auto louver button (SWING)

Push this button to swing the louver. (A receiving beep is heard.) Push the SWING button to stop the louver swinging. (A receiving beep is heard.)

7 Set louver button (FIX)

Push this button to adjust the airflow direction. (A receiving beep is heard.) It cannot be operated by holding down the button. Push the button with some interval.

8 Off timer button (OFF)

Push this button to set the OFF timer.

9 On timer button (ON)

Push this button to set the ON timer.

10 Reserve button (SET)

Push this button to reserve time settings. (A receiving beep is heard.)

11 Cancel button (CLR)

Push this button to cancel ON timer and OFF timer. (A receiving beep is heard.)

12 High power button (Hi-POWER)

Push this button to start the high power operation.

13 PRESET button

Push this button to change the operation mode to the preferred operation mode memorized previously. To memorize the operation mode, push this button for at least 3 seconds during the preferred operation mode. is displayed and the operation mode is memorized.

14 SLEEP button

Push this button to start the OFF timer operation that automatically adjusts the room temperature and the fan speed. You can select the OFF timer time from four durations

(1, 3, 5 or 9 hours).

15 COMFORT SLEEP button

Push this button to start the OFF timer operation that automatically adjusts the room temperature and the fan speed. You can select the OFF timer time from four durations (1, 3, 5 or 9 hours).

16 QUIET button

Push this button to start quiet operation. Pushing this button again will restore normal operation.

2. Names and functions of indications on wireless remote controller

<u>Display</u>

All indications, except for clock time indication, are indicated by pushing the START/STOP button.



• In the illustration, all indications are indicated for explanation.

During operation, only the relevant indications will be indicated on the remote controller.

1 Transmission mark

This transmission mark (\blacktriangle) indicates when the remote controller transmits signals to the indoor unit.

2 Mode display

Indicates the current operation mode. (A : Auto changeover control, 🌣 : Cool, 🖄 : Dry, $\overset{\circ}{:}$: Heat, 🌚 : Fan only)

3 Temperature display

Indicates the temperature setting (17 $^{\circ}$ C to 30 $^{\circ}$ C). When you set the operating mode to $^{\textcircled{S}}$: Fan only, no temperature setting is indicated.

4 FAN speed display

Indicates the selected fan speed. AUTO or one of five fan speed levels (LOW =, LOW+ ==, MED ===, MED+ ====, HIGH =====) can be indicated. Indicates AUTO when the operating mode is

🖄 : Dry.

5 TIMER and clock time display

The time set for timer operation or clock time is indicated.

The present time is always indicated except for TIMER operation.

6 Hi POWER display

Indicates when the high power operation starts. Push the Hi-POWER button to start and push it again to stop the operation.

7 🕑 (PRESET) display

Indicated when memorizing the preferred operation mode or when it has been memorized. Also, this icon is indicated when the memorized preferred operation is displayed.

8 🞯 🖆 (COMFORT SLEEP) display

Indicated during the OFF timer operation that automatically adjusts the room temperature and the fan speed. Each time you push the COMFORT SLEEP button, the display changes in the sequence of 1h, 3h, 5h, and 9h.

9 중 (QUIET) display

Indicated during the quiet operation.

10 Swing display

Indicated during the swinging operation where the horizontal louver automatically moves up and down.

NOTE

When both wired remote controller or central controller and wireless remote controller are used, display on the screen of wireless remote controller may differ from the actual operation in some cases.

3. Signal receiving unit

The signal receiving unit is attached to the indoor unit.



1 Temporary operation button

2 Signal receiving part

The signal sent from the remote controller is received.

3 Display lamp

One of displays flashed while a trouble occurs. When the display lamp flashes, refer to "Before asking for repair work".

4 Ulamp (Green)

This lamp illuminates when unit is on.

5 \bigcirc lamp (Green)

This lamp illuminates while the timer is reserved.

6 🛞 lamp (Orange)

- In heating operation this lamp illuminates in the following cases; The operation has started. The temp. controller has worked. The unit is under defrost operation.
- This lamp flashes while a trouble occurs.

Disagreement in operation mode

- If "pi, pi" sound is heard, the display lamp goes on, and the ④ lamp and 🋞 lamp flash alternately, the operation is not performed with the desired mode.
- Even if you push START/STOP, MODE, TEMPERATURE buttons when remote controller operation is disabled by the central control or other means, "pi" is heard 5 times and the button operation is not accepted.

10. HOW TO DIAGNOSE THE TROUBLE

The pulse motor circuits are mounted to both indoor and outdoor units. Therefore, diagnose troubles according to the trouble diagnosis procedure as described below. (Refer to the check points in servicing written on the wiring diagrams attached to the indoor/outdoor units.)

Table 10-1

No.	Troubleshooting Procedure
1	First Confirmation
2	Primary Judgment
3	Judgment by Flashing LED of the signal receiving unit
4	Self-Diagnosis by Remote Controller
5	Judgment of Trouble by Every Symptom

No.	Troubleshooting Procedure						
6	How to Check Simply the Main Parts						
7	Troubleshooting						
8	How to Diagnose Trouble in Outdoor Unit						
9	How to Check Simply the Main Parts						
10	How to Simply Judge Whether Outdoor Fan Motor is Good or Bad						

10-1. First Confirmation

10-1-1. Confirmation of Power Supply

Confirm that the power breaker operates (ON) normally.

10-1-2. Confirmation of Power Voltage

Confirm that power voltage is AC 220–230–240 \pm 10%. If power voltage is not in this range, the unit may not operate normally.

10-1-3. Operation Which is not a Trouble (Program Operation)

For controlling the air conditioner, the program operations are built in the microcomputer as described in the following table.

If a claim is made for running operation, check whether or not it meets to the contents in the following table. When it does, we inform you that it is not trouble of equipment, but it is indispensable for controlling and maintaining of air conditioner.

Table 10-1-1

No.	Operation of air conditioner	Description
1	When power breaker is turned "ON", the operation indicator (Green) of the signal receiving unit flashes.	The OPERATION lamp of the signal receiving unit flashes when power source is turned on. If [\bigcirc] button is operated once, flashing stops. (Flashes also in power failure)
2	Compressor may not operate even if the room temperature is within range of compressor-ON.	The compressor does not operate while compressor restart delay timer (3-minutes timer) operates. The same phenomenon is found after power source has been turned on because 3-minutes timer operates.
3	In Dry and ECO mode, FAN (air flow) display does not change even though FAN (air flow select) button is operated.	The air flow indication is fixed to [AUTO].
4	In AUTO mode, the operation mode is changed.	After selecting Cool or Heat mode, select an operation mode again if the compressor keeps stop status for 15 minutes.

10-2. Primary Judgment

To diagnose the troubles, use the following methods.

- 1) Judgment by flashing LED of the signal receiving unit
- 2) Self-diagnosis by service check remote controller
- 3) Judgment of trouble by every symptom

Firstly use the method 1) for diagnosis. Then, use the method 2) or 3) to diagnose the details of troubles.

10-3. Judgment by Flashing LED of the signal receiving unit

While the indoor unit monitors the operation status of the air conditioner, if the protective circuit operates, the contents of self-diagnosis are displayed with block on the indoor unit indication section.

	Item	Check code	Block display	Description for self-diagnosis
the signal receiving unit indication lamp flashes.	A		OPERATION (Green) Flashing display (1 Hz)	Power failure (when power is ON)
Which lamp does flash?	в		OPERATION (Green) Flashing display (1 Hz)	Protective circuit operation for indoor P.C. board
	С	[] ;	OPERATION (Green) TIMER (Orange) Flashing display (1 Hz)	Protective circuit operation for connecting cable and serial signal system
	D	02	OPERATION (Green) PRE.DEF (Orange) Flashing display (1 Hz)	Protective circuit operation for outdoor P.C. board
	E	EI	OPERATION (Green) TIMER (Orange) PRE.DEF (Orange) Flashing display (1 Hz)	Protective circuit operation for others (including compressor)

Table 10-3-1

NOTES :

1. The contents of items B and C and a part of item E are displayed when air conditioner operates.

- 2. When item B and C, and item B and a part of item E occur concurrently, priority is given to the block of item B.
- 3. The check codes can be confirmed on the remote controller for servicing.

10-4. Self-Diagnosis by Remote Controller (Check Code)

- 1. If the lamps are indicated as shown B to E in Table 10-3-1, execute the self-diagnosis by the remote controller.
- 2. When the remote controller is set to the service mode, the indoor controller diagnoses the operation condition and indicates the information of the self-diagnosis on the display of the remote controller with the check codes.

If a fault is detected, all lamps on the signal receiving unit flash at 5Hz and it will beep for 10 seconds (Beep, Beep, Beep, ...). The timer lamp usually flashes (5Hz) during self-diagnosis.

10-4-1. How to Use Remote Controller in Service Mode



Fig. 10-4-1

10-4-2. Caution at Servicing

- 1. After servicing, press the [CLR] button to return to the normal mode.
- 2. After servicing by the check code, turn off breaker of the power supply, and turn on breaker of the power supply again so that memory in the microcomputer returns the initial status. However, the check codes are not deleted even if the power supply is turned off because they are stored in
- However, the check codes are not deleted even if the power supply is turned off because they are stored in the fixed memory.
- 3. After servicing, press [CLR] button under check mode status and then send the check code "7F" to the indoor unit. The check code stored in memory is cleared.

Block distinction			Operation of diag			
Check code	Block	Check code	Cause of operation	Air conditioner status	Remarks	Judgment and action
	Indoor P.C. board etc.		Short-circuit or disconnection of the room temperature sensor (TA sensor).	Operation continues.	Displayed when trouble is detected.	 Check the room temp. sensor. When the room temp. sensor is normal, check P.C. board.
		0d	Being out of place, disconnection, shortcircuit, or migration of heat exchanger sensor (TC sensor)	Operation continues.	Displayed when trouble is detected.	 Check heat exchanger sensor. When heat exchanger sensor is normal, check P.C. board.
			Being out of place, disconnection, short- circuit, or migration of heat exchanger sensor (TCJ sensor).	Operation continues.	Displayed when trouble is detected.	 Check heat exchanger sensor. When heat exchanger sensor is normal, check P.C. board.
			Lock of indoor fan or trouble on the indoor fan circuit	All off	Displayed when trouble is detected.	 Check the motor. When the motor is normal, check P.C. board.
			Float SW operation	Operation continues. (Outdoor units stop.)	Displayed when trouble is detected.	 Check the drainage. Amount of residual drain. Drain water piping installation situation. Float SW operation check Check disconnection of connector.
	Not displayed		Trouble on other indoor P.C. boards	Operation continues.	Displayed when trouble is detected.	Replace P.C. board.
	Wired Remote Controller	E	Communication with wired remote conroller is trouble.		Displayed when trouble is detected.	Check wired remote controller connection.
	Indoor P.C. board		Capacity Date is not set.		Displayed when trouble is detected.	Set Function Code 11 properly.
	Indoor P.C. board		Disconnection of the occupancy sensor.	Operation continues.	Displayed when trouble is detected.	 Check power supply / communication harness. Check P.C. board.
	Connecting cable and serial signal		Return serial signal is not sent to indoor side from operation started. 1) Malfunction wiring of connecting cable 2) Operation of compressor thermostat Gas shortage Gas leak	Operation continues.	Flashes when trouble is detected on Return serial signal, and normal status when signal is reset.	 When the outdoor unit never operate: Check connecting cable, and correct if malfunction wiring. Check fuse of inverter P.C. board. To display [Other] block during operation, check compressor thermostat operation and supply gas (check gas leak also). Unit operates normally during check. If return serial signal does not stop between indoor terminal 2 and 3, replace inverter P.C. board. If signal stops between indoor terminal 2 and 3, replace indoor P.C. board.

Table 10-4-2

Block di	stinction	Operation of diagnosis function			on	
Check code	Block	Check code	Cause of operation	Air conditioner status	Remarks	Judgment and action
	Outdoor P.C. board)_	Inverter over-current protective circuit operates. (Short time)	All off	Displayed when trouble is detected.	Even if trying operation again, all operations stop immediately. : Replace P.C. board.
		语	Position-detect circuit trouble or short-circuit between windings of compressor	All off	Displayed when trouble is detected.	 Even if connecting lead wire of compressor is removed, position- detect circuit trouble occurred. : Replace P.C. board.
						 Measure resistance between wires of compressor, and perform short- circuit. : Replace compressor.
			Current-detect circuit trouble	All off	Displayed when trouble is detected.	Even if trying operation again, all operations stop immediately. : Replace P.C. board.
		13	Being out of place, disconnection or shortcircuit of the outdoor heat exchanger sensor (TE) or suction temp. sensor (Ts)	All off	Displayed when trouble is detected.	 Check sensors (TE, TS). Check P.C. board.
			Disconnection or shortcircuit of discharge temp. sensor (Td)	All off	Displayed when trouble is detected.	 Check discharge temp. sensor (TD). Check P.C. board
			Outdoor fan drive system trouble	All off	Displayed when trouble is detected.	Position-detect trouble, over-current protective operation of outdoor fan drive system, fan lock, etc. : Replace P.C. board or fan motor.
	Not displayed	沾	Outdoor heat exchanger temp. sensor trouble	Operation continues		 Check outdoor temp. sensor (TO). Check P.C. board.
	Outdoor P.C. board		Compressor drive output trouble, Compressor trouble (lock, missing, etc.), Break down	All off	Displayed when trouble is detected.	When 20 seconds passed after start-up, position-detect circuit trouble occurred. : Replace compressor. Trouble on P.M.V.

Block distinction		Operation of diagnosis function				
Check code	Block	Check code	Cause of operation	Air conditioner status	Remarks	Judgment and action
ĒJ	Others (including compressor)		 Return serial signal has been sent when operation started, but it is not sent from halfway. 1) Compressor thermostat operation Gas shortage Gas leak 2) Instantaneous power failure 	Operation continues	Flashes when trouble is detected on return serial signal, and normal status when signal is reset.	 Repeat Start and Stop with interval of approx. 10 to 40 minutes. (Code is not displayed during operation.) Supply gas. (Check also gas leak). Unit operates normally during check. If return serial signal does not stop between indoor terminal block 2 and 3, replace inverter P.C. board. If signal stops between indoor terminal block 2 and 3, replace indoor P.C. board.
		1	Compressor does not rotate. (Current protective circuit does not operate when a specified time passed after compressor had been activated.)	All off	Displayed when trouble is detected.	 Trouble on compressor Trouble on wiring of compressor (Missed phase)
			Discharge temp. exceeded 117°C	All off	Displayed when trouble is detected.	 Check dischage temp. sensor (TD). Gas leakage Trouble on P.M.V.
		{; ; =	Break down of compressor	All off	Displayed when trouble is detected.	 Check power voltage. (220–230–240 V +10%) Overload operation of refrigeration cycle Check installation condition (Short-circuit of outdoor diffuser).

10-5. Judgment of Trouble by Every Symptom

10-5-1. Indoor Unit (Including Remote Controller)

(1) Power is not turned on (Does not operate entirely) <Primary check>

- 1. Is the supply voltage normal?
- 2. Is the normal voltage provided to the outdoor unit?
- 3. Is the crossover cable connected properly?
- 4. Is the fuse (F01) blown?



• Be sure to disconnect the motor connector CN210 after shut off the power supply, or it will be a cause of damage of the motor.

(2) Power is not turned on though Indoor P.C. board is replaced <Confirmation procedure>



(3) Only the indoor motor fan does not operate

<Primary check>

- 1. Is it possible to detect the power supply voltage (AC220–240V) between ① and ② on the terminal block?
- Does the indoor fan motor operate in cooling operation? (In heating operation, the indoor fan motor does not operate for approximately 10 minutes after it is turnedon, to prevent a cold air from blowing in.)



(4) Troubleshooting for remote control



10-6. How to Check Simply the Main Parts

10-6-1. How to Check the P.C. Board (Indoor Unit)

(1) Operating precautions

- 1) When removing the P.C. board, be sure to shut off the power supply breaker.
- 2) When removing the P.C. board, hold the edge of the P.C. board and do not apply force to the parts.
- 3) When connecting or disconnecting the connectors on the P.C. board, hold the whole housing. Do not pull at the lead wire.

(2) Inspection procedures

- 1) When a P.C. board is judged to be malfunction, check for disconnection, burning, or discoloration of the copper foil pattern or this P.C. board.
- 2) The P.C. board consists of the following 2 parts
 - a. Main P.C. board part : DC power supply circuit, Indoor fan motor control circuit, CPU and peripheral circuits, buzzer.
 b. The signal receiving unit of infrared ray receiving circuit, LED :

To check malfunction of the P.C. board, follow the procedure described below.

(3) Check procedures

Table 10-6-1

No.	Procedure	Check points	Causes
1	Turn off the power supply breaker and remove the P.C. board assembly from electronic parts base. Remove the connecting cables from the terminal block.	Check whether or not the fuse (F01) is blown.	Impulse voltage was applied or the indoor fan motor short-circuited.
2	Remove the connector of the motor and turn on the power supply breaker. If OPERATION indicator flashes (once per second), it is not necessary to check steps (1 to 3) in the right next column.	 Check power supply voltage : 1. Between No. 1 and No. 3 of CN67 (AC 220–240V) 2. Between ⊕ and o of CN08 (DC 310–340V) 3. Between 12V and GND 4. Between 5V and GND 	 The terminal block or the crossover cable is connected wrongly. The capacitor (C01) Varistor (R01), line filter (L01), resistor (R03,R04), or the diode (DB01) is malfunction. T01 is malfunction. IC01,IC02 and T01 are malfunction.
3	Push [心] button once to start the unit. (Do not set the mode to On- Timer operation.)	Check power supply voltage : 1. Between No.1 and No.3 of CN67 (DC 15–60V)	IC08 and IC09 are malfunction.
4	Shorten the restart delay timer and start unit.	Check whether or not all indicators (OPERATION, TIMER, PRE. DEF, Hi POWER) are lit for 3 seconds and they return to normal 3 seconds later.	The indicators are malfunction or the housing assembly (CN214) is malfunction.
5	 Push [⁽¹⁾] button once to start the unit. Shorten the restart delay timer. Set the operation mode to COOL. Set the fan speed level to AUTO. Set the preset temperature much lower than the room temperature. (The unit (compressor) operates continuously in the above condition.) 	 Check whether or not the compressor operates. Check whether or not the OPERATION indicator flashes. 	 The temperature of the indoor heat exchanger is extremely low. The connection of the heat exchanger sensor is loose. (The connector is disconnected.) (CN101,CN102) The heat exchanger sensor and the P.C. board are malfunction. (Refer to Table 10-4-1.) The main P.C. board is malfunction.
6	 Connect the motor connector to the motor and turn on the power supply. Start the unit the following condition. Set the fan speed level to HIGH. (The unit (compressor) operates continuously in the above condition in No. 5.) 	 Check it is impossible to detect the voltage (DC15V) between No.4 and No.5 of the motor terminals. The motor does not operate or the fan motor does not rotate with high speed. (But it is possible to receive the signal from the remote controller.) The motor rotates but vibrates strongly. 	 The indoor fan motor is malfunction. (Protected operation of P.C. board.) The P.C. board is malfunction. The connection of the motor connector is loose.

11-6-2. P .C . Board Layout



[1] Sensor characteristic table



10-6-3. Indoor Unit (Other Parts)

No.	Part name	Checking procedure					
1	Room temp. (TA) sensor Heat exchanger (TC) sensor	Disconnect the connector and measure the resistance value with tester. (Normal temp.)					
		Sensor 10°C 20°C 25°C 30°C 40°C					
		TA, TC (kΩ) 20.7 12.6 10.0 7.9 4.5					
2	Remote controller	Refer to 10-5-1. (4).					
3	Indoor fan motor	Refer to 10-5-1. (3).					

11. HOW TO REPLACE THE MAIN PARTS

Be sure to stop operation of the air conditioner before work and then turn off switch of the breaker.

Be sure to put on gloves during working time; otherwise an injury will be caused by a part etc.

No.	Part name	Procedure	Remarks
No.	Part name Air intake grille	 Procedure 1. Detachment Stop operation of the air conditioner and then turn off switch of the circuit breaker. Loosen the fixing screw. And slide the fixing bracket toward the inside. (DIA 4 × 8, 1 pcs.) Holding the air intake grille, slide the hook in the direction of the arrow and slowly open the grille. Remove the hook of the fall-preventive strap from the ceiling panel. Remove the hinge section of the air intake grille is opened. 2. Attachment Hook the hinge of the air intake grille to the main panel, and then attach the fall-preventive strap. Close the air intake grille, and then slide the hook. Slide the grille fixing bracket to fix it with the screws. (DIA 4 × 8, 1pc.) Hinge Hook of fall-preventive strap Hook hole of ceiling panel Hook hole of ceiling panel 	Remarks
2	Electric parts cover	 Detachment Loosen the fixing screws (2 places) of the electric parts cover. (DIA 4 × 8, 2 pcs.) Slide the electric parts cover toward upper side to remove it. Attachment Slide the electric parts cover to attach it. (Arrange the boss at the electric parts side just on the boss hole at the cover side.) Tighten the screws of the electric parts cover (2 positions) to fix it. (DIA 4 × 8, 2 pcs.) 	<image/>

No.	Part name	Procedure	Remarks
3	Adjust	1. Detachment	1
	corner cap	1) Remove the air intake grille. (Refer to 1 of (1) .)	
		 Loosen the fixing screws on the adjust corner cap. (DIA 4 × 12, 4 pcs.) 	Adjust corner
		3) Slide the adjust corner cap to outside to remove it.	Screw C
		2. Attachment	
		 Matching claws (5 positions) of the adjust corner cap to holes of the panel main unit holes and attach them. 	Slide direction
		 2) Tighten the fixing screws of the adjust corner cap (DIA 4 × 12, 4 pcs.). NOTE 	
		Tighten the screw with a hand screwdriver and do not use a tool such as an electric screwdriver. Tightening torque : 1 N•m or less	
4	Ceiling	1. Detachment	Slide direction Panel fixed
	parier	 Remove the air intake grille and the adjust corner cap. (Refer to 1 of ①and 1 of ③.) 	implement (bracket)
		2) Remove the louver motor connector.	Panel fixed
		 By sliding the panel fixing bracket of the corner part, remove it from the fixing screws. (Total 4 positions) 	Sciew
		4) Push the tentative hanging hook at the center part of the ceiling panel main body toward the outside of the ceiling panel, and then remove the ceiling panel from the indoor unit.	
		2. Attachment	
		 Match the louver motor connector of the ceiling panel so that it directs to the electric parts side, and then hook the tentative hanging hook at the center part of the ceiling panel main body to the bell mouth. 	Louver motor Tentative hanging
		 Connect the louver motor connectors at the ceiling panel side and the indoor unit side. 	connector hook Refrigerant piping Electrical control box Drain piping corner
		 3) Lift up the panel corner part and put out the screw head of the panel fixed implement. Slide the panel fixed bracket, and then fix the indoor unit and the ceiling panel. (Total 4 positions). * In case of loosening screws of the panel fixed 	Panel fixed screw
		fixed implement so that screw head is out under the panel fixed implement, retighten the screws after work.	
		 Following to the works in items ③-2 and ①-2, attach the adjust corner cap and the air intake grille as original. 	Engraved mark "REF.PIPE SIDE" Hanging section of tentative hanging hook
		NOTE	
		• The ceiling panel aligns directionally with the indoor unit. Check that the lead wires of louver motor connector are on the electrical control box side.	
		 When a clearance is found between the ceiling surface and the ceiling panel, readjust height of the indoor unit even if the screws have been tightened. 	Ceiling panel Tentative hanging hook Ceiling panel "DRAIN SIDE"
			Square hole of an indoor unit Push to remove → Tentative hanging hook
			Indoor unit No clearance
			Ceiling surface Ceiling panel

No.	Part name	Procedure	Remarks
5	Control	1. Detachment	
	P.C. board	1) Remove the electric parts cover. (Refer to 1 of $\textcircled{2}$)	
		 Remove connectors which are connected from the control P.C. board to the other parts and then remove wiring from the clamp. 	
		NOTE	
		Unlock the lock of the housing part and then remove the connector.	
		CN34 : Float switch (3P, Red) CN41 : Remote controller (2P, Blue) CN67 : Power supply wires (5P, Black) CN101 : TC sensor (2P, Black) CN102 : TCJ sensor (2P, Red) CN104 : Room temp. (TA) sensor (2P, Yellow) CN510 : Louver motor (20P, White) CN504 : Drain pump (2P, White) CN210 : Fan motor (7P, White) CN22 : Earth wire (Tab terminal)	
		 Unlock the locks of the card edge spacer (4 positions) and remove the control P. C. board. 	
		2. Attachment	
		 Fix the control board to the card edge spacer (4 positions). 	
		 Connect the removed connectors as original, which were unconnected in item 1. Detachment, and fix the wires with clamps. 	Clamp Card edge spacer
		 Following to the work in 2-2, attach the electric parts covers as original. 	
6	Turbo fan	1. Detachment	Fixing
		 Hemove the air intake grille. (Refer to 1 of ().) Loosen the fix screws (2 positions) of the bell mouth, rotate the bell mouth, and then take off it. (DIA 4 × 10, 2 pcs.) 	Slide lock
		 3) Loosen the flange nut (M8) at the center part of the turbo fan, and then take off (Counter clockwise) * Supporting with hands, take off the turbo fan so that it will not fall down. 	
		Use a box wrench for attachment and detachment of the turbo fan. If using monkey wrench etc., the other parts may be damaged in work.	Lock release direction
		2. Attachment	
		 Match the D-cut of the motor shaft with the boss part D-cut of the turbo fan, and then insert the turbo fan into the motor shaft. 	
		 Tighten M8 nut with flange. (Tightening torque of the turbo fan: 5.4+0.5, -0.2N•m) 	Elange nut (M8)
		 3) Slide the Bell mouth removed in item 1-2) and attach it then fix it with screws. (DIA 4 × 10, 2 pcs.). 	
		 Following to the work in item ①-2, attach the air intake grille as original. 	
		NOTE	D-cut
		(Tightening torque of the turbo fan: 5.4 (+0.5, -0.2)N•m)	June -

No. Part na	ime	Procedure	Remarks
⑦ Drain pa	an	 Detachment Remove the ceiling panel and the electrical parts covers. (Refer to items ④-1 and ②-1.) Remove the wiring cover. (Fixing screw DIA 4 × 8, 3pcs.) Remove the wiring fixing plate. (Fixing screw DIA 4 × 8, 1pc, DIA 4 × 10, 1pc.) Remove the connectors of the fan motor lead wire, louver motor lead wire, and room temperature (TA) sensor from the control P.C. bard, and then remove the wiring from the clamp. * Pull out the wires from the hole at the side face of the electric parts. CN210: Fan motor (7P, White) CN510: Louver motor lead wire (20P, White) CN104: TA (Room temperature) sensor (2P, Yellow) Remove the drain plug of the drain pan, and extract the stayed drain water. * Be careful that water is extracted at a stretch when taking off the drain plug, be sure to prepare a bucket, etc. for spilled water. Remove the fixing screws of the drain pan fixing bracket. (DIA 4 × 8, 4 pcs.)	Fixing screws Wiring cover Wiring fixing plate Fixing screw (DIA 4 × 10) Fixing screw (DIA 4 × 8) Fixing screw (DIA 4 × 8)
		carefully.	
		 2. Attachment Arrange direction of the drain pan directly to the foaming parts and insert it. Pass the fan motor lead wire through the inner side of the drain pan. 2) Attach the fixing screws of the drain pan fixing implement which was taken off in item 1-6). (DIA 4 × 12, 4 pcs.) 3) Insert the drain plug. (Put the tool with thin top in the hole of the drain plug, and then push the plug in.) 4) Perform wiring works to original arrangement, wiring of the fan motor, louver motor lead wires, and the room temperature (TA) sensor, and then attach the wiring fixing bracket and the wiring cover. 5) Following to works in items ④-2 and ②-2, attach the panel, electric parts cover as original. 	<image/> <image/> <image/>

No.	Part name	Procedure	Remarks
No. ⑧	Part name Drain pump	 Procedure 1. Detachment Remove the drain pan. (Refer to ⑦-1.) Remove the drain pump connector (CN504: 2P, White) connected to the control P.C. board and remove the lead wires from the clamp. Remove the fixing screws to remove the drain pump. (DIA 4 × 10, 3 pcs.) Move the knob of the hose band which fixes the drain hose a little from pump connecting part to the hose side, and then remove the drain hose from the drain pump. * Be careful that water may be out. 2. Attachment Connect the drain hose to the drain pump, and then fix it with screws. (DIA 4 × 10, 3 pcs.) 2. Connect the drain hose to the drain pump. * For the drain hose, insert up to the root of the connecting part. * Attach a band to the marked position of the hose, and the knob of a hose band is attached to the deep side of a set. 3. Pass the drain pump wiring through side plate and clamp, and then connect the connector to the control P.C. board. 4. Following to work in ⑦-2, attach the drain pan, panel, and electrical parts covers as original. 	<image/>
9	Float switch	 Detachment Remove the drain pan. (Refer to ⑦-1.) Remove the float switch connector (CN34 3P, Red) connected to the control P.C. board, and then take off the lead wires from the clamp. Remove the screws which fix the float switch. (DIA 4 × 8, 1 pc.) Slide the float switch fixed bracket as direction shown in the right figure, and then take off it from the claw. Attachment Insert the float switch fixing plate into the claw, and tighten the fixing screw. Pass the float switch lead wires through the side plate and the clamp, and then connect the connector to the control P.C. board. Following to work in ⑦-2, attach the covers of the drain pan, panel, and electric parts box as original. 	Fixing screw

No.	Part name	Procedure	Remarks
	Fan motor	 Detachment Remove the turbo fan, electric parts cover, wiring cover and wiring fixing plate. (Refer to (6)-1, (2)-1-2, (2)-1-3.) Remove the fan motor connector (CN210, White, 7P) connected to the control P.C. board, and then take off the lead wires from the clamp. Remove the shoulder screws (Black, 2pcs.) of the motor lead wiring cover, and separate the lead wires and the lead wire cover. Remove the hexagon nuts (M6) which fix the motor, and the washers. (3 pcs. Each).	Shoulder screws (Black) Motor lead wire cover
	TC TCJ Sensor	 Detachment Remove the drain pan. (Refer to ⑦-1.) Pull out the sensor to be exchanged from the sensor holder. Remove the connector connected to the control P.C. board, and take off wires from the clamp. (Refer to ⑤.) Attachment Insert the sensor to be exchanged into the specified sensor. (Refer to the right figure.) Perform wiring of the sensor as original. 	The sensor (Black)

No.	Part name	Procedure	Remarks
	TA sensor	 Detachment Remove the panel, electric parts box cover, wiring cover and wiring fixing plate. (Refer to ④-1, ②-1, ⑦-1-2, ⑦-1-3.) Disconnect TA sensor connector (CN104 Yellow, 2P) which is connected to the control P.C. board, and take off the lead wire from the clamp. Remove the screw of the TA sensor cover. (DIA 4 × 10, 1pc.) Remove TA sensor fixed implement. 	Adjust position of the tube so that the tube of TA sensor will be included in the cover.
		2 Attachment	Wiring fixing plate Groove for wiring
		 Fix TA sensor to TA sensor fixing implement, and fix the TA sensor cover with screw. (DIA 4 × 10, 1 pcs, DIA 4 × 8, 1 pcs.) Perform wiring of TA sensor as original. 	Fixing screw (DIA 4 × 8) Fixing screw

No.	Part name	Procedure	Remarks
13	Heat exchanger	 Detachment Recover refrigerant gas. Remove the refrigerant pipe at indoor unit side. Remove the drain pan. (Refer ⑦-1.) Disconnect the heat exchanger sensor (TC1, TC2, TCJ), from the control P.C. board, and then remove their lead wires from the clamp. (Refer to ⑤-1.) Remove the fixing screws of the piping cover and take off the piping cover. (DIA 4 × 8, 3 pcs.) Remove the shoulder screws of the separate plate (2 	Piping cover Screws
		 positions) and fixing plate (1 position), and then remove the heat exchanger. (3 shoulder screws) NOTE * Supporting with a hand, remove the heat exchanger so that it will be the follow along. 	Heat exchanger
		 that it will not be fallen down. * Take note that you will not get hurt by touching to Aluminum fin. Be sure to put on the protective gloves and the safety working clothing. 	
		 2. Attachment 1) Attach the heat exchanger as original with the separate plate and the fixing plate. 	Shoulder screw
		 Slide the piping cover to the groove, fix it to the side plate, and then use the screws. (DIA 4 × 8, 3 pcs.) Perform wiring of the sensor wires as original. Connect the refrigerant pipe as before and then apply 	Separate plate
		vacuuming. 5) Following to the work in ⑦-2, attach the parts as original.	-Shoulder screw
			Fixing pate
	Af Cr	DTE ter assembling, check if that there is no abnormal sound, vibra neck the exchange point when you have a problem.	tion, or puncture.

12. EXPLODED VIEWS AND PARTS LIST

12-1. RAS-M10U2MUVG-E, M13U2MUVG-E, M16U2MUVG-E



Location No.	Part No.	Description	Q'ty/Set		
			RAS-M 10U2 MUVG-E	RAS-M 13U2 MUVG-E	RAS-M 16U2 MUVG-E
201	43120277	FAN, ASSY TURBO	1	1	1
202	43122165	BELL MOUTH	1	1	1
203	43172259	PAN ASSY, DRAIN	1	1	1
204	4312C161	MOTOR, FAN	1	1	1
205	43F97212	NUT	1	1	1
206	4314J577	REFRIGERATION CYCLE ASSY	1	1	
207	4314J578	REFRIGERATION CYCLE ASSY			1
208	43149498	SOCKET	1	1	
209	43149504	SOCKET			1
210	43149497	SOCKET	1	1	1
211	43149499	NUT,FLARE,1/4,IN	1	1	1
212	43149500	NUT,FLARE,3/8,IN	1	1	
213	43149501	NUT,FLARE,1/2,IN			1
214	43F47609	BONNET	1	1	
215	43147195	BONNET, 1/2 IN			1
216	43F49697	BONNET	1	1	1
217	43079249	BAND, HOSE	1	1	1
218	43179170	BAND, HOSE	2	2	2
219	43170276	HOSE, DRAIN	1	1	1
220	43170277	HOSE, DRAIN	1	1	1
221	43163052	HOLDER, LEAD, FAN MOTOR	1	1	1
222	43119542	COVER, PIPE	1	1	1
223	43F19904	HOLDER, SENSOR (TS)	2	2	2
224	43139187	RUBBER, CUSHION	3	3	3
225	43162087	COVER, E-BOX	1	1	1
226	43177021	PUMP, DRAIN	1	1	1
227	43160663	LEAD, RELAY	1	1	1
228	43151323	SWITCH, FLOAT	1	1	1
229	431S8346	OWNER`S MANUAL, RAS-M1OU2UVG-E	1	1	1
230	43166018	REMOTE CONTROLLER, WIRELESS	1	1	1
231	43166038	REMOTE CONTROLLER	1	1	1



Location No.	Part No.	Description	Q'ty/Set		
			RAS-M 10U2 MUVG-TR	RAS-M 13U2 MUVG-TR	RAS-M 16U2 MUVG-TR
201	43120277	FAN, ASSY TURBO	1	1	1
202	43122165	BELL MOUTH	1	1	1
203	43172259	PAN ASSY, DRAIN	1	1	1
204	4312C161	MOTOR, FAN	1	1	1
205	43F97212	NUT	1	1	1
206	4314J577	REFRIGERATION CYCLE ASSY	1	1	
207	4314J578	REFRIGERATION CYCLE ASSY			1
208	43149498	SOCKET	1	1	
209	43149504	SOCKET			1
210	43149497	SOCKET	1	1	1
211	43149499	NUT,FLARE,1/4,IN	1	1	1
212	43149500	NUT,FLARE,3/8,IN	1	1	
213	43149501	NUT,FLARE,1/2,IN			1
214	43F47609	BONNET	1	1	
215	43147195	BONNET, 1/2 IN			1
216	43F49697	BONNET	1	1	1
217	43079249	BAND, HOSE	1	1	1
218	43179170	BAND, HOSE	2	2	2
219	43170276	HOSE, DRAIN	1	1	1
220	43170277	HOSE, DRAIN	1	1	1
221	43163052	HOLDER, LEAD, FAN MOTOR	1	1	1
222	43119542	COVER, PIPE	1	1	1
223	43F19904	HOLDER, SENSOR (TS)	2	2	2
224	43139187	RUBBER, CUSHION	3	3	3
225	43162087	COVER, E-BOX	1	1	1
226	43177021	PUMP, DRAIN	1	1	1
227	43160663	LEAD, RELAY	1	1	1
228	43151323	SWITCH, FLOAT	1	1	1
229	431S8354	OWNER`S MANUAL, RAS-M1OU2UVG-TR	1	1	1
230	43166018	REMOTE CONTROLLER, WIRELESS	1	1	1
231	43166038	REMOTE CONTROLLER	1	1	1
E-Parts



	Part No.	Description	Q'ty/Set RAS-M			
Location			10U2MUVG-E	13U2MUVG-E	16U2MUVG-E	
NO.			10U2MUVG-TR	13U2MUVG-TR	16U2MUVG-TR	
401	43050425	SENSOR ASSY, SERVICE, TC(F6)	2	2	2	
402	43160565	TERMINAL BLOCK, 3P, 20A	1	1	1	
403	43160568	TERMINAL, 2P	1	1	1	
404	4316V660	PC BOARD ASSY	1			
405	4316V663	PC BOARD ASSY		1		
406	4316V664	PC BOARD ASSY			1	
407	43F50426	SENSOR, SERVICE, TA	1	1	1	
408	43163057	CLAMP, DOWN	1	1	1	
409	43163058	CLAMP, UP	1	1	1	

Ceiling panel 310 314 313 318 303 RBC-UM21PG (W)-E 305 305 304 304 316 312 312 **Base** 309 309 a tra To 307 308 " TOSHIBA" Mark - 313 **S** S R 306 306 314 \triangleleft 319 303 < 311 310 302 315 **S** 317 301

Location No.	Part No.	Description	Q'ty/Set RBC-UM21PG(W)-E
301	43109441	GRILLE, AIR INLET	1
302	43180361	AIR FILTER	1
303	4342D001	MOTOR, LOUVER, MSBPC20F04	4
304	43107296	OUTLET, AIR FORM	4
305	43107297	OUTLET, AIR FORM	4
306	43122166	LOUVER ASSY	4
307	4310A142	COVER, PANEL ASSY	3
308	4310A143	COVER, PANEL ASSY	1
309	43107298	PLATE, FIX PANEL (A)	2
310	43107299	PLATE, FIX PANEL (B)	2
311	43107300	HOOK	2
312	43107301	CAP, AXIS	4
313	43107302	FIX, MOTOR ASSY	2
314	43107303	FIX, MOTOR ASSY	2
315	43160664	LEAD, MOTOR	1
316	4310A144	PANEL, HINS ASSY	1
317	43419022	STRING	1
318	43107304	HANGER	2
319	43107305	FIX, GRILLE	1

♦ Wireless remote controller kit

RBC-AX32UM (W)-E



Location No.	Part No.	Description	Q'ty/Set RBC-AX32UM(W)-E
351	4316V616	PC BOARD ASSY, REMOTE RECIEVER	1
352	43162088	COVER, WRS	1
353	43108036	COVER, PANEL WRS	1
354	43160665	LEAD	1
355	43408061	COVER, WIRELESS	1
356	43166018	REMOTE CONTROLLER, WIRELESS, WH-L11SE	1
357	43F83071	HOLDER, REMOTE, CONTROLLER	1

Occupancy sensor

TCB-SIR41UM-E



Location No.	Part No.	Description	Q'ty/Set TCB-SIR41UM-E
361	43162088	COVER, WRS	1
362	43108037	COVER, PANEL WRS	1
363	43160666	LEAD	1
364	43408062	COVER, SENSOR	1
365	43469067	THERMOSTAT	1

13. APPENDIX

Wired Remote Controller (RB-RWS21-E) setup

1. Test run setup <Procedure> Perform setting while the air conditioner stops.





Test mo	ode start.				
☐ Return					
Yes	No				





- **1** Push the [I MENU] button to display the menu screen.
- Push and hold the [MENU] button and the
 [∨ ∨] button at the same time to display the "Field setting menu".
 - \rightarrow Push and hold the buttons for more than 4 seconds.
- **3** Push the [🖃 CANCEL] button to return.
- Push the [∧ ^] / [∨ ∨] button to select "1. Test mode" on the "Field setting menu" screen, then push the " set Set" [¹/₁ F2] button.
 - → Pushing the " Yes" [FI F1] button sets the test mode and the screen returns to the "Field setting menu" screen.

```
Push [ S CANCEL] twice, the screen (2) appears.
```

- **2** Push the [ON / OFF] button to start the test mode. The screen (1) shown in the left appears. (The screen (2) appears when the operation is stopped.)
 - \rightarrow Perform the test mode in the "Cool" or "Heat" mode.
 - → Temperature setting cannot be adjusted during the test mode.
 - \rightarrow Check codes are displayed as usual.
- 3 When the test mode is finished, push the [∧ ∧] / [∨ ∨] button to select "1. Test mode" on the "Field setting menu" screen, then push the " set Set" [¹/₁ F2] button.

The screen (3) appears.

→ Pushing the " Yes" [F1] button stops the test mode screen and continues the normal operation.

NOTE

The test mode stops after 60 minutes.

Using the Service monitor with the [I MONITOR] button during the test mode



Push the [MONITOR] button

Refer to "3. Monitor function" for details.

2. Function selection setup

Perform the advanced settings for the air conditioner.

Carry out the setting operation while the indoor unit is stopped. (Turn off the air conditioning unit before starting the setting operation.)





- 1 Push the [^ ^] / [V V] button to select "6. FC setting" on the "Field setting menu" screen, then push the " set Set" [🖻 F2] button.
 - \rightarrow The fan of the indoor unit operate.
 - \rightarrow Move the cursor to select "Function code" with the <" [I F1] button, then set "Function</pre>
 - code" with the $[\land \land] / [\lor \lor]$ button.
 - → Move the cursor to select "data" with the >" [🖻 F2] button, then set "data" with the $[\land \land] / [\lor \lor]$ button.
- $m{2}$ Refer to the Installation Manual supplied with the indoor unit or service manual for details about the Function code and data.
- 3 Push the [I MENU] button to set the other Function codes. After "Continue?" is displayed on the screen, push the " Yes Yes Yes" [🖻 F1] button.
- **4** Push the " **No**" [**E** F2] button to finish the setting operation. "∑" appears on the screen for a while, then the screen returns to the "Field setting menu" screen.

Function selection item No. (FC) list

	lt e ve			Decerintien		
FC	Item			Description		At snipment
01	Filter sign lighting timer	0000: None 0001: TSOH 0002: 2500H 0003: 5000H 0004: 10000H			0002 : 2500H	
02	Dirty state of filter	0000: Standard 0001: High degree of dirt (Half of standard time)				0000: Standard
06	Heating temp shift	0000: 0 ° 0002: +2	0000: 0 °C 0001: +1 °C (00002: +2 °C to 0010: +10 °C (0002 : +2 °C
10	Туре	0001 : Co	ompact 4-way Case	ette	ommenaea)	0001 : Compact 4-way Cassette
11	Indoor unit capacity	0000: Un	fixed 0001 to 0034			According to capacity type M10:0003 M13:0005 M16:0007
1E	Temp difference of [AUTO] mode selection COOL \rightarrow HEAT, HEAT \rightarrow COOL	0000: 0 °C to 0010: 10 °C (For setup temperature, reversal of COOL / HEAT by } (Data value) / 2)			0003: 3 °C (Ts ±1.5)	
28	Automatic restart of power failure	0000: No	ne	0001: Restar	t	0000: None
5d	High-ceiling adjustment (Air flow selection)	SET DATA	Туре	M10,13	M16	0000: Depends on DIPSW 501-1,-2
		0000	Depe	nds on DIPSW 50	1-1,-2	
		0001	Standard	2.7m or less	2.7m or less	
		0002	High-ceiling (1)	—	3.2m or less	
		0004	High-ceiling (2)	—	3.5m or less	
b5	Occupancy sensor/ Wireless remote controller	0000: No 0002: Wi	ne reless remote cont	0001: Occupa roller provided	ncy sensor provided	0000: None
b6	Occupancy sensor Enable/Invalid (Absence time judgment time)	0000: Inv 0002: 60 0005: 15	ralid min. Omin.	0001: 30min. 0004: 120min	1.	0002: Enable (60 min.)
b7	Occupancy sensor operation at absent	0000: Sta	and by	0001: operati	on stop	0000: Stand by
E6	Wireless remote controller A-B selection	0000: A 0001: B				0000: A
F0	Swing mode	0001 : Standard 0002 : Dual swing 0003 : Cycle swing				0001: Standard
F1	Louver fixed position (Louver No.1)	0000 : Release 0001 : Horizontal discharge position 0005 : Downward discharge position				0000: Not fixed
F2	Louver fixed position (Louver No.2)	0000 : Release 0001 : Horizontal discharge position 0005 : Downward discharge position				0000: Not fixed
F3	Louver fixed position (Louver No.3)	0000 : Re 0005 : Do	0000 : Release 0001 : Horizontal discharge position 0005 : Downward discharge position			
F4	Louver fixed position (Louver No.4)	0000 : Re 0005 : Do	elease ownward discharge	0001 : Horizo position	ntal dischargev position	0000: Not fixed

3. Monitor function

The sensor temperature or operational status of indoor unit, outdoor unit, or remote controller can be monitored.



- Push the [∧ ∧] / [∨ ∨] button to select "4. Monitor function" on the "Field setting menu" screen, then push the " set Set" [¹/₁ F2] button.
 - → Push the [∧ ^] / [∨ V] button to select the code to check data.
- **2** Push the [CANCEL] button to return to the "Field setting menu" screen.

	Item code	Data name	Unit
	01	Room temperature (Remote controller)	°C
	02	Indoor room air temperature (TA)	°C
data	03	03 Indoor heat exchanger (Coil) temperature (TCJ)	
or unit	04	Indoor heat exchanger (Coil) temperature (TC)	°C
op	07	Indoor fan revolution frequency	rpm
<u>ء</u>	F2	Indoor fan calculated operation time	×100h
	F3	Filter sign time	×1h

	Item code	Data name	Unit
	60 Outdoor heat exchanger (Coil) temperature (TE)		°C
	61	Outside temperature (TO)	°C
r unit data	62 Compressor discharge temperature (TD)		°C
	63 Compressor suction temperature (TS)		°C
qoo	6A	Operation current (× 1/10)	А
Out	70	Compressor operation frequency	rps
	72	Outdoor fan revolution frequency	rpm
	F1	Compressor calculated operation time	×100h

4. Alarm history

List of latest 10 alarm data: trouble information of check code, date, time, and unit, is displayed.



	Alarm history					
	Unit	Code	Date	Time		
1.	1–1	0B	01/01/2018	12:25		
2.	-	_	-	-		
3.	-	-	-	-		
4.	-	_	_	_		
5	Ret	urn		$\sim \land$		
	Reset					

Deleting the alarm history



7 Push the [∧ ∧] / [∨ ∨] button to select "3. Alarm history" on the "Field setting menu" screen, then push the " set Set" [12 F2] button.

List of latest 10 Alarm data is displayed.

* The oldest data are deleted in order to record the new ones.

→ The date and time when the trouble occurred for the first time is displayed for the repeated alarm.

- **1** Push the " Reset Reset" [2 F2] button while the list of alarm history is displayed.
- **2** Push the " Yes" [F] button after the confirmation screen is displayed.
 - → Delete the alarm history in each remote controller when the dual remote controller system is used.

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